## Protect yourself from scams.



## Learn to spot a scam.

Scams to steal your personal identity and money are common, so be alert. Scammers will often contact you by phone or email and may even show up at your door dressed like us. Their tricks include everything from offering a refund on your bill to threatening to shut off your power. Protect yourself from fraud by knowing all the signs.

Learn more at myavista.com/scams

## A few starting tips:

**Slow Down** – Scammers pressure you to act fast.

**Verify** – Verify their information by calling us directly at (800) 227-9187 or logging onto your account at **myavista.com**. Ask to see their Avista photo ID badge at your door.

**Stop** – Do not open unfamiliar emails which may include spyware and links to fake websites.