

Everything under the sun



Your clothes dryer uses plenty of energy. Why not save it the trouble and let nature do the work instead? During the sunny days of summer, try hanging your wet laundry on a clothesline. Not only will you increase your energy efficiency, you'll get that nice fresh smell in your clothes. And if you don't have a line, set up a drying rack in your backyard. You'll get the same great results.

Look for more energy efficiency ideas at myavista.com/advice.



Ten Spokane River recreational opportunities to explore and enjoy

No matter what type of outdoor activities you enjoy, the Spokane River offers a bounty of recreation opportunities such as lovely picnic areas, overnight camping facilities, boating, bird watching, hiking, swimming, fishing, and hunting. Below are 10 of the many attractions you can visit. Please check for any COVID-19 closures or restrictions before heading out on your adventure.



- 1. Falls Park** A highlight of the park is the small fishing pond that enables anglers and children with special needs to enjoy the sport from a fishing bridge, shore, or fishing platforms.
- 2. Trailer Park Wave** When water levels from the dam are lower, this is an ideal place for intermediate and advanced paddlers to develop skills, while at higher water levels, more advanced tricks including loops are possible.
- 3. The Islands Centennial Trailhead** This is a good starting point for hikes. The beautiful shallow cove on the south river shore is a favorite swimming spot for families.
- 4. Riverfront Park** Created for Expo '74 World's Fair, this 100-acre park boasts one of the best urban falls in the nation. Popular attractions include the 1909 Loof Carousel and the giant Clock Tower.
- 5. People's Park** If you're a nature lover, keep an eye out for porcupines, beaver dams, deer, bald eagles, and many varieties of birds and waterfowl. Follow in the footsteps of the Spokane tribe as you enjoy the beauty of nature.
- 6. Bowl & Pitcher Overlook and Trail** This unique spot at the heart of the Spokane River gorge includes a short but spectacular hike. The impressive swinging bridge offers views of the bowl and pitcher-shaped basalt structures rising out of the river as you cross into Riverside State Park.
- 7. Nine Miles Falls Dam** Purchased in 1925 by Avista from a local railroad, this dam remains one of the best-preserved older hydroelectric plants and one of the most significant remaining properties connected with interurban rail history in the state.
- 8. Nine Mile Recreation Area** Owned by Avista, this recreation area offers overnight camping, picnicking, fishing, a boat ramp and two docks, paddle boarding, and a swimming beach.
- 9. Lake Spokane Campground** In addition to camping, this "hidden gem" has two boat ramps, picnicking, excellent trout fishing, a network of hiking trails, and swimming.
- 10. Long Lake Dam Overlook** The best time to see the power of this dam is in the spring when the river's flow is at its greatest. Birdwatchers will delight in the osprey's nest on the nearby power poles.

We hope you take advantage and visit some of the many natural wonders along the Spokane River. Please be careful when you're above and below a dam. Obey all posted warnings and closure signs and never cross the boater safety cable above a dam.

Learn more about recreation opportunities at myavista.com/spokanerivermap or myavista.com/clarkforkrivermap.

Stop scammers in their tracks

Scammers are all around us and they move quickly, sweeping through one geographical region after another, leaving little time for authorities to track them down. They can be skilled impersonators, making it difficult to determine the legitimacy of their demands. And the ongoing COVID-19 pandemic presents yet another opportunity for scammers. They target Avista customers with threats of disconnection and demands for payment. Do not fall for this scam.

If you receive a phone call, an email or a text message from someone using harsh, threatening language while demanding immediate payment to prevent service disconnection, follow these three simple steps to avoid getting scammed:

- Refuse to provide any personal or financial information
- Hang up
- Call us at (800) 227-9187 to confirm the status of your account

Scammers frequently target utility customers and have figured out ways

to duplicate our company contact information. If you do fall behind on your payments, remember that we would never request payment via pre-paid cash card. At a minimum, we will notify you of your account status by mailing two past-due notices and making one phone call prior to service interruption.



If someone appears at your door using high-pressure tactics and demands payment, do not provide them with any information. Instead, ask to see their Avista photo identification badge — something all Avista employees and authorized contractors must carry. You can also give us a call and we'll verify the person's identity. Visit myavista.com/scams for more tips.



Know what's below.

Call 811 at least 2 days before you dig.

Before you break ground with a shovel, auger or other equipment, call 811 at least two business days before you dig—it's the law. A utility representative will come mark the approximate location of your buried utility lines. The **service is free** for Avista residential customers. Privately-owned lines can be located for a fee.

Call 811 before you dig checklist

Never disturb the ground until you complete these steps:

- Use white paint to mark the zone where you plan to dig.
- Call 811 and wait for the utility representative to mark the facilities owned by Avista.
- Maintain and respect these locate marks. If your located ticket expires, you must call in for a new locate.
- Hand dig within the 24-inch tolerance zone to expose the marked utility.

If you damage a line

If you hit or nick an electric or natural gas line, immediately notify Avista customer service at **(800) 227-9187**.

If you damage a pipeline and natural gas is escaping, **DO NOT FOLD OVER THE PIPE** to seal the leak. Static charge can ignite the gas. Walk upwind a safe distance away, then call 911 and Avista.

Ground mark identification

Ground markings are in different colors to indicate the locations and types of utility facilities buried below. Valid periods for locate marks are: WA – 45 days; ID – 21 days. If anyone digs after the listed times, they are digging with an invalid ticket.

| |
|-----------------------------------|
| ELECTRIC: RED |
| GAS-OIL: YELLOW |
| COMMUNICATION: ORANGE |
| WATER: BLUE |
| SEWER: GREEN |
| TEMPORARY SURVEY: PINK |
| IRRIGATION: PURPLE |
| PROPOSED EXCAVATION: WHITE |

Support clean, renewable energy

Join Avista's My Clean Energy program

Did you know that Avista's electricity mix is already more than fifty percent clean?

While this is great news, many customers want to take it further and now they can. Whether you rent or own, you can choose renewable energy by adding as little as \$1 to your monthly Avista payment. Signing up is simple and you can cancel anytime.

To learn more about the benefits associated with My Clean Energy and get started today, visit us online at myavista.com/MyCleanEnergy. And as always, your participation helps to accelerate the transition to clean, renewable energy for all.



Connect With Us

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