

#### October 2019 | Oregon

### Reliable hot water this winter

Between baths, dishes and laundry, hot water is the second largest home energy expense. And in the winter months with cold mornings, extra guests and holidays, your water heater will be in high demand. Install an efficient gas tank water heater now to lower costs and get reliable performance when you need it most. Our partner, Energy Trust of Oregon, works with retailers throughout the state to provide instant discounts on qualifying models—no coupons required.

Find retailers near you at energytrust.org/hotwater or call (866) 368-7878.

Energy Trust



# Connections



## It's that time of year again

Here in the northwest, October marks the beginning of fall. The sun becomes scarce and we pull out our sweaters. Many of us haven't touched our thermostats yet, but we're often surprised—and even confused—when we open our energy bills.

During colder months, home heating can account for 40% to 60% of our monthly energy bills. Our heating systems begin firing up in the colder overnight hours to keep us comfortable as we sleep—easy to forget when we're not awake to notice.

Here are a few things you can do to gain some energy savings this season:

- Check your thermostat. Reducing the temperature by just three degrees can result in approximately 10 percent energy savings.
- Set your water heater at no more than 120 degrees. As the ground begins to cool off, the water coming into our homes gets much colder and our water heaters have to use more energy to produce hot water. Water heating can account for nearly 14% of our monthly energy bills.
- Consider swapping out older incandescent or compact fluorescent bulbs for new, energy efficient LEDs. LEDs use far less energy and can put out even brighter light than other lighting options.

While we may not be able to control the changing weather, we can take steps to control our energy use. To prepare your home for the coming months and avoid surprises on your heating bill, visit myavista.com/winterbill.

### October is National Energy Awareness Month

**Energy conservation is good for all of us.** Using energy wisely can help reduce costs and conserve our natural resources. And, no matter where you live — a house, apartment, manufactured home — there are many steps you can take to cut down your energy consumption.

We've assembled energy-savings advice to help you, including tips, how-to videos, an online Energy Use Guide and more.

Visit myavista.com/tips to learn more.



### Sewer safety

Natural gas pipelines may be located dangerously close to sewer lines. The next time you clean out a sewer line with a rooter device, take immediate action if

• Bubbles rising through standing water or in the toilet bowl.

you encounter any of the following signs:

- Blowing or hissing sound and evidence of dead vegetation.
- A strong natural gas odor at the cleanout or inside the building served by the sewer line.

If these signs are present, stop what you are doing, and:

- Have everyone immediately evacuate the premise, and leave the building's door open.
- Do not turn on or off any light switches, or use other sources for ignition.
- From a safe distance, call 911 and Avista at (800) 227-9187 for immediate assistance.

If you sense or see an obstruction in the line, call Avista at (800) 227-9187 for immediate assistance to ensure that a gas line has not been damaged. There is no charge for this service.

#### Connect With Us

Mailing Address: 1411 E. Mission, PO Box 3727, Spokane, WA 99220-3727 Toll-Free: (800) 227-9187 | Web Site: myavista.com Email: ask@myavista.com



