

May 2019 | Washington • Idaho

Because Efficiency Matters!



Avista, KREM 2 and Toyota are celebrating our 10th Efficiency Matters

Sweepstakes to raise awareness of energy efficiency. And we're giving you a chance to win an all-new, energy-efficient 2019 Prius LE AWD-E from Toyota!

For your chance to win, watch any KREM 2 newscast from April 22 to June 2, 2019. Look for Avista's energy-efficiency "word of the day" then enter it at krem.com. The more words you enter, the better your chances.

Energy conservation is good for all of us. Using energy wisely can help reduce costs and conserve our natural resources. For energy-saving tips and rebates visit myavista.com.

Good luck!

**EFFICIENCY
MATTERS
WIN A
PRIUS
LE AWD-E**



Plan for business success: Get Started!

If you're a fan of shows like *Shark Tank* and *The Profit*, you probably have a headful of the-next-big-thing ideas. You might even have a notebook crammed with imaginings, sketches, contacts and to-do lists. Your friends have likely listened to you muse about how incredible it would be to have your own storefront, how much better your product could be than those currently available, or what a difference this dreamed-of business could make in your life.

There's also a really good chance you've had someone ask you, "So...what are you waiting for?"

The *Get Started* workshop, offered by SNAP's Women's Business Center (WBC), might be the answer you've been looking for. This workshop teaches attendees about business support services available through the center, and touches on significant aspects of building a business plan, where to find market research, the importance of cash-flow projections, and tips to help you submit a business proposal that lenders will look at.

"The programs offered through the Women's Business Center are meant to get people ready to start their business and apply for a start-up or business-expansion loan," explains WBC's Manager, Nicolle Hansen. "Our classes are results-oriented and people leave with tangible take-aways."

Once the initial two-hour workshop is complete, aspiring entrepreneurs are eligible to participate in additional WBC courses where they'll gain in-depth access to individual business development consulting, computers, scanners and printers, training with electronic accounting systems, brand development knowledge and technology training for social media and websites.

Get Started workshops are offered at least three times each month, at SNAP's Financial Access office, inside the East Central Community Center at 500 S. Stone Street. Learn more about this and all the programs SNAP offers by visiting snapwa.org.



Did you know?

Avista, through a request for proposal issued in June 2018, has selected to purchase power generated by the proposed Rattlesnake Flat Wind project in Adams County, Washington.

The renewable energy delivered by the agreement is intended to offset higher priced market purchases and fossil-fuel generation.

Rattlesnake Flat Wind, a wind energy facility, will generate enough clean, renewable energy to power about 37,600 of Avista's customers' homes.

The wind farm will be the largest renewable energy facility in Adams County.

Project Share



Project Share is a community fund that helps keep homes warm through crisis situations like a sudden loss of income, expensive medical costs, malfunctioning heating equipment and other unforeseen circumstances that deplete available funds and make it difficult to pay household energy costs. The program is a partnership between utilities, fuel vendors and community action agencies that provide emergency energy assistance to qualified households that have exhausted all other energy assistance resources.

"Project Share has been an imperative resource in meeting the client's needs and keeping them warm throughout the winter," said Christina Zamora, Executive Director, Klamath & Lake Community Action Services (KLCAS). "The program's flexibility has been a life saver for many households that may not qualify for other assistance programs."

Funding for Project Share comes from the generous donations of Avista customers and employees, as well as through corporate donations and other contributors. Last year alone, more than \$256,000 in Project Share funding helped approximately 1,050 households in Washington, Idaho and Oregon.

Project Share funds are distributed through local community action agencies such as KLCAS and SNAP, serving Spokane County in Washington. Our call center representatives can help connect customers to these agencies for assistance. In some cases, families have never accessed assistance benefits and are unaware that help is available.

Giving to Project Share is easy. One hundred percent of the funds collected through donations made with Avista bills are passed to the Project Share fund.

Visit myavista.com/assistance for more information or to make a donation.

Safe digging is no accident. Call before you dig.



Before beginning any outdoor digging project, call 811 at least two business days before you dig. Calling 811 will get a professional locator to your site to mark the approximate location of underground utility lines. This service is free for homeowners. Remember, you may have your own utilities that require a Private Locate request at 811.

Knowing where underground utility lines are buried before you dig will help protect you from injury, prevent damages to utilities and service disruptions, and avoid potential fines and repair costs. Underground utility lines can be just about anywhere, so keeping your shovel in the shed or garage and calling 811 first is a smart move (and it's the law).

Every digging job requires a call — even small projects like planting trees and shrubs. The depth of utility lines varies and there may be multiple utility lines in a common area. Here are just a few examples of when to call:

- Installing a rural mailbox
- Putting in a fence
- Planting a tree or shrubbery
- Building a patio or deck
- Excavating a new garden area

For more information about calling 811, visit myavista.com/811.



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MOVING SOON? Investigate potential energy-use costs with our high low average tool. Compare the highest, lowest and average bill amounts for the last 12 months of up to three residential addresses. It will give you a good idea of what you can expect—and could lead you to think about ways to use energy more efficiently. Visit myavista.com/HLA to try out this feature for yourself.