Important Notice for Idaho Electric Customers (June 2019)

On June 10, 2019, Avista filed an application with the Idaho Public Utilities Commission (Commission) to increase Idaho electric rates. This request is primarily driven by ongoing capital investments that maintain and upgrade our infrastructure to meet customer expectations and continue to provide safe and reliable service to our customers. If approved, the proposal would increase electric billed rates by \$5.3 million or 2.1% effective Jan. 1, 2020. More information on the requested price change is available at www.myavista.com/IDraterequests. The proposed increase above current billing rates by service schedule is as follows:

Schedule No.	Rate Schedule	Proposed 2020 Billing Increase
1	Residential	3.5%
11/12	General Service Schedule	0.0%
21/22	Large General Service Schedule	1.5%
25	Ext. Lg. General Service Schedule	1.6%
25P	Ext. Lg. General Service Schedule	1.6%
31/32	Pumping Service Schedule	1.5%
41-49	Street and Area Lights Schedule	0.0%
	Total	2.1%

If approved, a residential electric customer using an average of 898 kWhs per month could expect to see a bill increase of \$2.89 per month, or 3.5 percent, for a monthly bill change from \$82.57 to \$85.46, effective Jan. 1, 2020. As a part of the request, Avista is proposing that the basic monthly charge for residential service remain unchanged at \$6.00 per month.

Avista's application is a proposal, subject to public review and a Commission decision. A copy of the application is available for public review at the offices of both the Commission and Avista, and on the Commission's website (www.puc.idaho.gov). Customers may file with the Commission written comments related to the Company's filing. Customers may also subscribe to the Commission's RSS feed (http://www.puc.idaho.gov/rssfeeds/rss.htm) to receive periodic updates via e-mail about the case. Copies of the rate filing is also available on our website, www.myavista.com/rates.

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The Commission has up to nine months to review the Company's rate increase requests. The Commission will begin a comprehensive review of Avista's application and will seek public input.

If you would like to submit comments on the proposed increase, you can do so by going to the Commission website or mailing comments to:

Idaho Public Utilities Commission

P. O. Box 83720

AVA370i

Boise, ID 83720-0074

Avista offers a number of programs and services to help customers manage their energy use and costs. Visit www.myavista.com for information on these programs which include Comfort Level Billing, bill payment options, automated payment service, assistance programs, conservation tips, and energy efficiency rebates.

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