Important Notice for Idaho Customers (July - August 2019)

Avista has made its annual fixed cost adjustment (FCA) filings with the Idaho Public Utilities Commission (IPUC or Commission) that if approved, are designed to increase overall electric revenues by \$4.9 million or 2.0 percent effective Oct. 1, 2019 and increase overall natural gas revenues by \$1.2 million or 2.0 percent effective Nov. 1, 2019. These annual filings are required and have no impact on the company's earnings.

The rate adjustments are driven primarily by a lower level of customer usage in 2018 due in part to a warmer than normal winter. The FCA mechanisms do not apply to Avista's Electric Extra Large General and Street Lighting Service Schedules, nor to its Natural Gas Interruptible and Transportation Service Schedules.

Avista's electric and natural gas fixed cost adjustment (FCA) is a mechanism designed to break the link between a utility's revenues and customers' energy usage. Avista's actual revenue, based on kilowatt hour or therm sales, will vary, up or down, from the level included in a general rate case and approved by the Commission. This could be caused by changes in weather, energy conservation or the economy. Generally, under the FCA Avista's revenues are adjusted each month based on the number of customers. The difference between revenues based on sales and revenues based on the number of customers is surcharged or rebated to customers beginning in the following year.

The Company has also filed a separate application with the Commission to extend the term of the FCA Mechanisms through March 31, 2025. Absent this request for an extension, the FCA Mechanisms would terminate at the end of 2019.

Customer Bills

Flectric

If approved, residential electric customers in Idaho using an average of 898 kilowatt hours per month would see their monthly bills increase from \$82.57 to \$85.57, an increase of \$3.00 per month, or approximately 3.6 percent. The proposed electric rate changes would be effective Oct. 1, 2019.

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The requested electric rate changes by rate schedule are:

Residential Service - Schedule 1	3.6%
General Service - Schedules 11 & 12	0.9%
Large General Service - Schedules 21 & 22	1.1%
Extra Large General Service - Schedule 25	0.0%
Extra Large General Service - Schedule 25P	0.0%
Pumping Service - Schedules 31 & 32	0.9%
Street & Area Lights - Schedules 41-49	0.0%
Overall	2.0%

Natural Gas

If approved, residential natural gas customers in Idaho using an average of 61 therms per month would see their monthly bills increase from \$45.67 to \$46.72, an increase of \$1.05 per month, or approximately 2.3 percent. The proposed natural gas rate changes would be effective Nov. 1, 2019.

The requested natural gas rate changes by rate schedule are:

General Service - Schedule 101	2.3%
Large General Service - Schedules 111 & 112	1.1%
Interruptible Service - Schedules 131 & 132	0.0%
Transportation - Schedule 146	0.0%
Overall	2.0%

The Company's applications are proposals, subject to public review and a Commission decision. Copies of the applications are available for public review at the offices of both the Commission and Avista, and on the Commission's website (www.puc.idaho.gov). Customers may file with the Commission written comments related to the Company's filings. Customers may also subscribe to the Commission's RSS feed (http://www.puc.idaho.gov/rssfeeds/rss.htm) to receive periodic updates via e-mail about the case. Copies of rate filings are also available on our website, www.myavista.com/rates.

If you would like to submit comments on the proposed increase, you can do so by going to the Commission website or mailing comments to:

Idaho Public Utilities Commission P.O. Box 83720 Boise, ID 83720-0074

Avista offers a number of programs and services to help customers manage their energy use and costs. Visit www.myavista.com for information on these programs which include Comfort Level Billing, bill payment options, automated payment service, assistance programs, conservation tips, and energy efficiency rebates.

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