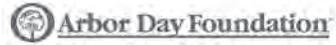




Avista is proud to be a part of these professional organizations:



Save a tree by replacing it. No charge.



Get free trees and other services from Avista.

You flip a switch, the lights come on. Plug in your cell phone, it begins to charge. Need hot water? It's waiting for you. Reliable energy is something you expect, which is why Avista must continually safeguard the integrity of our electrical system.

One way that we do this with our distribution system is through our Vegetation Management Program which aims to reduce tree-related power outages. The program partners with customers to manage the trees they own near power lines by offering many free Avista services.



Know what's below. Call before you dig.



FREE Tree-Related Assistance

Avista provides no-cost inspection and mitigation to make the following tree-related situations safe:

- A tree near an Avista power line is visibly dead, diseased or dying.
- Avista's power lines are causing sparking or arching in tree branches.
- Broken branches are entangled or hanging from Avista power lines.
- A service line running from our utility pole to your home needs to be de-energized so that a commercial contractor hired by you can safely trim or remove a tree. (NOTE: Avista does not trim trees for home service lines as these lines are the property owner's responsibility.)
- Assistance is needed to protect people and power lines because you plan to log or clear trees nearby.

Avista's routine tree maintenance near overhead power lines in urban areas includes chipping of all trimmed branches. Wood that is too large for the chipper is piled and left for the tree owner. If your tree-related project requires a power line to be de-energized, call **(800) 227-9187** at least 10 business days in advance.

FREE Wood Chips

Avista offers free low-grade wood chips (good for mulch and weed control) when our crews are pruning trees in your neighborhood. Free delivery within the same neighborhood is available when ordering a minimum of 8 cubic yards of wood chips. If you are interested, call Avista at **(800) 227-9187** and provide your name, location and contact information.

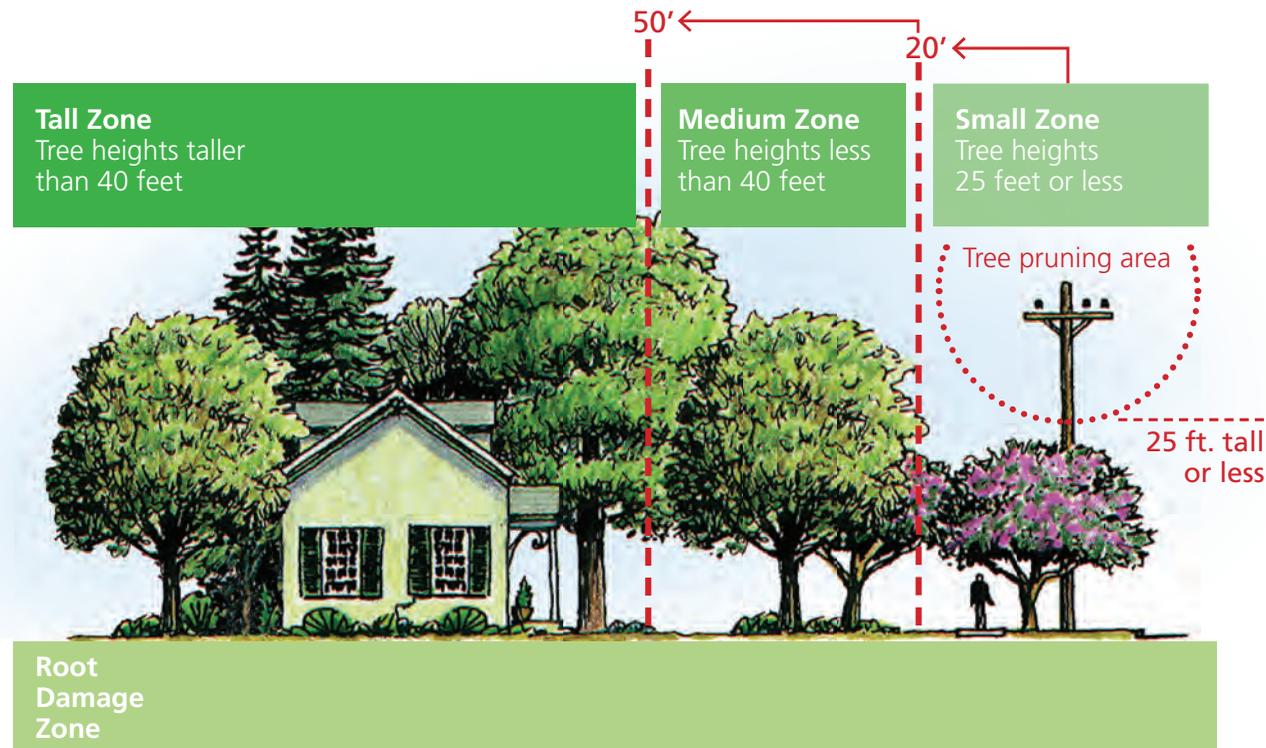
FREE Cycle Buster Tree Replacement

If you own a tree beneath a distribution power line that Avista determines is too fast-growing to maintain, you may qualify for our Cycle Buster Tree Replacement Program. Avista will cut down your existing tree, chip its branches and provide a new tree that will be delivered to your door through our partnership with the National Arbor Day Foundation.

To see if you qualify for the program, call Avista at **(800) 227-9187**.

FREE Cooling Shade Tree

Homeowners who are Avista electric customers—and who have appropriate space for a large-growing deciduous tree—may qualify to receive a free shade tree. It is a benefit of our partnership program with the National Arbor Day Foundation to reduce energy use for home cooling and increase the urban tree canopy. Your free tree will need to be planted 15 to 30 feet from the southwest corner or west side of your house and at least 50 feet from the nearest power line. For more information visit www.arborday.org/avistashadetree



Trees are a major cause of power outages.

Many power outages occur when trees and branches that are uprooted or broken by high winds fall on power lines. Tree branches that grow into overhead distribution lines can also create electric arcs and short systems. Both situations are a hazard to people and property and may interrupt essential community services.

Planting the right tree in the right place can eliminate the need for Avista to trim or remove a tree growing too close to a power line, plus it can help reduce power outages. For more details about our vegetation management practices and links to helpful information, visit avistautilities.com/vegetation or call **(800) 227-9187**.