

Avista Corp.

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December 2, 2020

Public Utility Commission of Oregon Attention: Filing Center 201 High St SE, Suite 100 Salem, OR 97301

RE: Advice No. 20-13-G

In compliance with the Public Utility Commission of Oregon's (Commission) Order No. 20-437 in Docket No. UM 779, Avista Corporation, dba Avista Utilities (Avista or Company), hereby submits for filing with the Commission an electronic copy of the Company's proposed revisions to the following tariff sheets, P.U.C. OR. No. 5:

Eighth Revision Sheet 7B Canceling **Seventh Revision Sheet 7B Ninth Revision Sheet 20** Canceling **Eighth Revision Sheet 20**

The purpose of the proposed tariff modifications is to reflect the annual customer deposit interest rate of 0.1 percent for calendar year 2021, and a late-payment rate of 2.0 percent applicable to overdue customer accounts, as approved in the above-referenced docket. To accommodate the waiver of OAR 860-021-0210(1), OAR 860-034-0160(1), and OAR 860-037-0045(1) also granted in Order No. 20-437, the Company has also removed excessive language from its tariff that would have otherwise restricted the implementation of rounding the interest rate to the nearest 0.1 percent.

If you have any questions regarding this filing, please contact me at (509) 495-7839 or jaime.majure@avistacorp.com.

Sincerely,

/s / Jaime Majure Regulatory Policy Analyst

Avista Utilities

AVISTA CORPORATION dba Avista Utilities

RULE NO. 7 (continued)

DEPOSITS

- Not more than two five-day disconnection notices were issued to b. the customer during the previous 12 months; and
- The customer was not disconnected for nonpayment during the C. previous 12 months.
- 3. After satisfactory credit has been established or re-established, the deposit plus any accrued interest will be promptly refunded or credited to the customer's account. A customer is entitled to a refund upon request.
- 4. In the event the customer moves to a new address within the Company's service area, the deposit, plus accrued interest, will be transferred to the new account.
- 5. Deposits plus accrued interest can be refunded or credited, in whole or in part, to the customer's account at any time provided that procedures followed by the Company are non-discriminatory.
- 6. Unless otherwise specified by the customer, the Company will mail deposit refunds to the customer's last known address. Valid claims for payment of refunds will be promptly honored by the Company if received within one year of the date service is terminated. Funds held beyond one year will be disposed of in accordance with ORS 98.316.
- D. Interest on Deposits for Residential and Non-Residential Service.
 - Each year, the Commission shall establish an annual interest rate that 1. must be paid on customer deposits. The Commission will base the rate upon consideration of the effective interest rate for new issues of one-year Treasury Bills issued during the last week of October, the interest rate on the most recent issuance of one-year Treasury Bills, or the effective interest rate for the average yield of Treasury Bills of the closest term issued during the last week of October. This interest rate applies to deposits held during January 1 through December 31 of the subsequent vear. The current interest rate is 0.1%.
 - 2. Upon payment of a deposit, the Company will provide the customer documentation showing the date, name of the applicant or customer, the service address, amount of deposit, a statement that the deposit accrues interest at the rate prescribed by the Commission, and an explanation of the conditions under which the deposit will be refunded.

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Issued December 2, 2020 Effective For Service On & After

January 1, 2021

Issued by Avista Utilities

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AVISTA CORPORATION dba Avista Utilities

RULE NO. 20 MISCELLANEOUS CHARGES

The following schedule summarizes the Company's service charges to its natural gas customers:

*Reconnect charge for non-pay/Customer convenience......\$30 -during office hours**** \$30 -during office hours**** * Seasonal Reconnect \$50 -other than office hrs**** (Reference Schedule 410 and 420) (Reference Rule 18) performing test (Reference Rule 14) Customer Requested Removal and Replacement of Meter/Communication Equipment.....\$221.61 (Reference Rule 17) Monthly Meter Reading Expense\$50.88/month (Reference Rule 17)

- * Avista Utilities may charge and collect any unusual costs incident to the discontinuance or restoration of a service which has resulted from the customer's action or negligence. In addition, this Commission approved fee may be charged whenever the Company visits a residential service address intending to reconnect service, but due to customer action, the Company is unable to complete the reconnection at the time of the visit. Further, when service has been discontinued at the Customer's request and then reestablished within a twelve-month period, the Customer shall be required to pay the monthly minimum charges that would have been billed had service not been discontinued.
- *** Cost based on company formula which allows the Company to recover expenses for payroll, taxes, insurance, and company vehicle used.
- **** Office hours are between 8 a.m. and 5 p.m. on weekdays, other than holidays. (Reconnects must be accomplished before 5PM in order to merit the "during office hour" charge).

Advice No. 20-13-G Effective For Service On & After Issued December 2, 2020 January 1, 2021

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Patrick Ehrbar, Director of Regulatory Affairs

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