

An investment in Avista is an investment in our customers and communities.



Investor-Owned Utilities vs. Public Utilities Districts

	IOU	PUD
shareholders invest money in the utility to provide safe, reliable energy for customers	✓	●
state regulatory commissions approve or set rates they believe are reasonable and fair	✓	●
invests in technology that drives economic growth and strengthens communities	✓	●

As an investor-owned utility (IOU), Avista operates a little differently from public or city utilities. In addition to shareholder dollars enabling us to invest in infrastructure and technology, we pay significant taxes that contribute to healthy communities.

Another distinction is that we're regulated by state utility commissions overseeing the service we provide to our customers and the rates they pay. Those rates have to be approved through a rigorous and transparent process that includes public testimony and customer participation. It's a process that ensures reasonable customer rates and a fair return for investors.

And through investment in new technologies and systems and the development of businesses that fuel innovation, IOUs like Avista are driving economic growth – helping to create jobs and strengthen our communities.

Questions about Avista's rates?
Visit myavista.com to learn more.