



April 18, 2019

To Our Valued Customers:

Over the last several years, we've all seen a movement toward and increased customer and community interest in sustainability and clean energy. For Avista, these environmental stewardship values have been core to our purpose since our founding in 1889.

This is why we're proud to announce a goal to serve our customers with 100 percent clean electricity by 2045 and to have a carbon-neutral supply of electricity by the end of 2027.

Avista has always been on the forefront of clean energy and innovation. Founded on clean, renewable hydro power on the banks of the Spokane River, we've maintained an electric generation resource mix that is already more than half renewable, while continuously making investments in new renewable energy, advancing the efficient use of electricity and natural gas, and driving technology innovation that has enabled and will continue to become the platform and gateway to a clean energy future.

Avista has always been committed to balancing reliability and affordability while maintaining responsibility for our environmental footprint, and our actions demonstrate these values. Just in the last three years, we've implemented three renewable energy projects on behalf of our customers. Our Community Solar project in Spokane Valley, WA, the Solar Select project in Lind, WA and the Rattlesnake Flat Wind project in Adams County, WA together have allowed us to add to the clean electricity we already provide, meet the energy needs of our customers without increasing bills, and drive economic vitality in these communities.

Our clean energy focus is not limited to the electric generation resource mix. We view clean energy as an important part of driving economic development and shaping the sustainable communities of the future, for the benefit of all of us. We've created companies like Itron, Ecova and Relion that play a role in supporting clean energy and jobs as well as the efficient use of electricity. We serve as a founding partner of Urbanova, Spokane's Smart City living lab that is testing smart city concepts, and we're creating an ecodistrict in Spokane that will allow us to not only shape how the grid of the future will operate but also define how buildings can be developed to operate and use energy in the most efficient way.

As we plan for the future, listen to our customers and continue to invest in renewable energy resources, we recognize the value of establishing a defined clean electricity goal. We are committed to continuing our investments in research, development and a smarter grid to support the trend of lower costs and improved technology that will enable a clean electricity future. We are well on our way to achieving our goal of 100 percent clean electricity and will continue to engage with our customers and partners to make this goal a reality.

For more information about our clean electricity goal and commitment to environmental stewardship, please visit www.myavista.com/greener.

We are proud to be your energy provider.

Sincerely,
Dennis Vermillion, President of Avista