



October 1, 2024

Dear Avista Customer:

Avista recently completed our annual evaluation of energy savings, market costs and other considerations associated with our **Commercial Energy Efficiency programs**. This analysis resulted in some changes to incentive amounts and may include measure discontinuations and additions. The new Commercial Incentive Agreements will be made available online just prior to **January 1, 2025** when the changes go into effect. To receive 2024 measures and incentive amounts, measures must be installed and operating; an Avista agreement form, final invoices and other required documentation must be submitted and postmarked to Avista no later than **December 31, 2024**. Any applications submitted prior to this date will not be held and will receive the 2024 program offerings. Any applications submitted after this date will receive the revised 2025 offerings, if applicable.

For measure level updates see attachments under individual programs at <https://www.myavista.com/bizrebates>.

Updates regarding Avista's **Residential Energy Efficiency programs** will be announced in a separate notice. Please contact Briana Stockdale at Briana.Stockdale@avistacorp.com or (509) 495-7342 for more information.

Midstream HVAC, Water Heating and Commercial Food Service discount program updates also will be announced in a separate notice. Please contact Michele Drake at Michele.Drake@avistacorp.com or (509) 495-8941 for information.

Business Partner Program – Is an outreach program targeting Avista's Small Business customers and is designed to bring awareness to programs that Avista offers including energy efficiency rebates, bill assistance and usage history. As part of this effort, Avista will work collaboratively with vendors to provide customers with cost estimates associated with energy efficiency improvements. To learn more visit [Small Business Partner Program \(myavista.com\)](https://www.myavista.com), or contact Renee Zimmerman.

Thank you in advance for your support of Avista's Energy Efficiency programs,

Rachelle Humphrey – Commercial Lighting Program Manager

Rachelle.Humphrey@avistacorp.com

(509) 495-2099

Greta Zink – Commercial Non-Lighting Program Manager

Greta.Zink@avistacorp.com

(509) 495-4793

Renee Zimmerman – Commercial Site-Specific and Business Partner Program Manager

Renee.Zimmerman@avistacorp.com

(509) 495-8273

Michele Drake – Midstream Program Manager

Michele.Drake@avistacorp.com

(509)495-8941