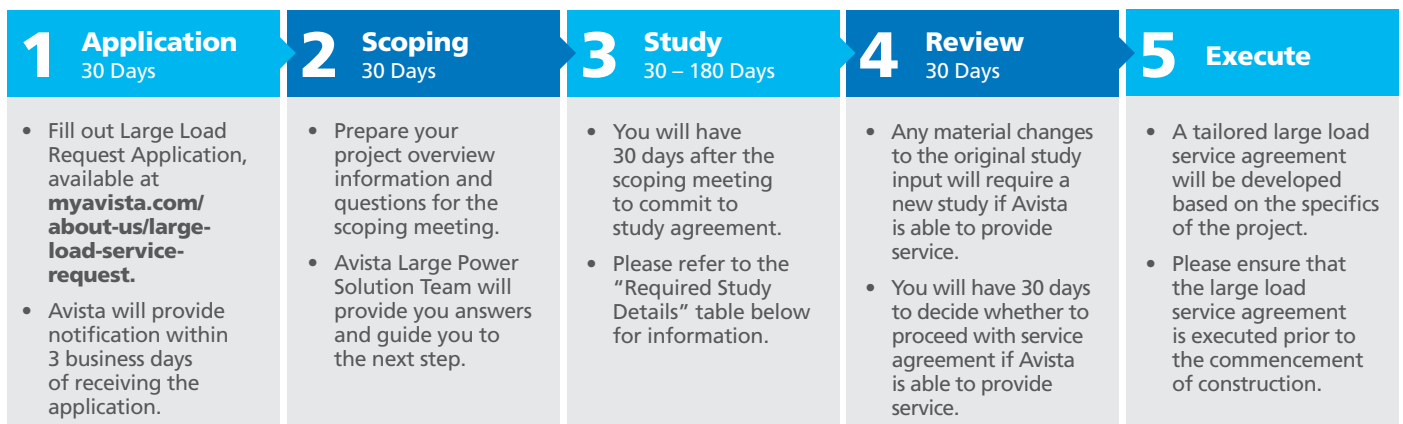




Large Load Service Request Guide

At Avista, we understand the unique challenges faced by our large and complex commercial, industrial, and business customers in managing power demands and achieving operational efficiency. That's why our Business Services Team is dedicated to partnering with you to develop tailored solutions for your projects. We collaborate closely—planning and addressing your specific power load questions and requests—to ensure your needs are quickly and accurately met. With a commitment to safe, efficient, and reliable power delivery, Avista is here to help you power your business with confidence.

Large Load Request Process Overview (Load Request Size \geq 1.5 MVA)





Required Study Details

Planning for energy infrastructure requires the right impact study based on load size and service needs. The chart below outlines the key details of Capacity, Distribution Impact, and Transmission Impact studies, including costs, timelines, and deliverables, to guide your energy project planning.

Large Power Request Size	Required Study	Deposit	Typical Timeline	Deliverables	Needs from Customer
1.5 - 8 MVA	Capacity Study	\$5,000	30 Days	Capacity acknowledgement, project details including cost and schedule, and next steps if Avista is able to provide service.	Properly filled out application.
8.1 - 25 MVA or Insufficient Grid Capacity	Distribution Impact Study	\$20,000	60-90 Days	Facility violations, system modifications, estimates of scope, schedule and cost if Avista is able to provide service.	Facility online, class of load, redundancy requirements, preferred resource, seasonal coincident peaks.
Over 25 MVA or Transmission Service Requested	Transmission Impact Study	\$40,000	60-180 Days	Facility violations, contingent facilities, resource requirements and system modifications, customer facility requirements, estimate of scope, schedule and cost if Avista is able to provide service.	Facility online, class of load, redundancy requirements, preferred resource, seasonal coincident peaks.

For more information please visit myavista.com/about-us/large-load-service-request

