



Large Load Service Request Guide

At Avista, we understand the unique challenges faced by our large and complex commercial, industrial, and business customers in managing power demands and achieving operational efficiency. That's why our Business Services Team is dedicated to partnering with you to develop tailored solutions for your projects. We collaborate closely—planning and addressing your specific power load questions and requests—to ensure your needs are quickly and accurately met. With a commitment to safe, efficient, and reliable power delivery, Avista is here to help you power your business with confidence.

| Application | 2 Scoping | 3 Study | 4. Review | 5 Execute |
|---|---|--|--|--|
| 30 Days | 30 Days | 30 – 180 Days | 30 Days | |
| Fill out Large Load Request Application, available at myavista.com/ about-us/large- load-service- request. Avista will provide notification within 3 business days of receiving the application. | Prepare your project overview information and questions for the scoping meeting. Avista Large Power Solution Team will provide you answers and guide you to the next step. | You will have 30 days after the scoping meeting to commit to study agreement. Please refer to the "Required Study Details" table below for information. | Any material changes to the original study input will require a new study if Avista is able to provide service. You will have 30 days to decide whether to proceed with service agreement if Avista is able to provide service. | A tailored large load service agreement will be developed based on the specifics of the project. Please ensure that the large load service agreement is executed prior to the commencement of construction. |

Large Load Request Process Overview (Load Request Size >/= 1.5 MVA)



Required Study Details

Planning for energy infrastructure requires the right impact study based on load size and service needs. The chart below outlines the key details of Capacity, Distribution Impact, and Transmission Impact studies, including costs, timelines, and deliverables, to guide your energy project planning.

| Large Power Request Size | Required Study | Deposit | Typical Timeline | Deliverables | Needs from Customer |
|---|------------------------------|----------|---------------------|---|--|
| 1.5 - 8 MVA | Capacity Study | \$5,000 | 30 Days | Capacity acknowledgement, project details including cost and schedule, and next steps if Avista is able to provide service. | Properly filled out application. |
| 8.1 - 25 MVA or Insufficient Grid Capacity | Distribution Impact Study | \$20,000 | 60-90 Days | Facility violations, system modifications, estimates of scope, schedule and cost if Avista is able to provide service. | Facility oneline, class of load, redundancy requirements, preferred resource, seasonal coincident peaks. |
| Over 25 MVA or Transmission Service Requested | Transmission Impact Study | \$40,000 | 60-180 Days | Facility violations, contingent facilities, resource requirements and system modifications, customer facility requirements, estimate of scope, schedule and cost if Avista is able to provide service. | Facility oneline, class of load, redundancy requirements, preferred resource, seasonal coincident peaks. |

For more information please visit myavista.com/about-us/large-load-service-request

