



Avista Utilities 2021 Clean Energy Implementation Plan

Q1 Public Participation Meeting

Agenda	Topic Owner
Welcome & Introductions	Tamara Bradley
Clean Energy Implementation Plan Background	Tamara Bradley
Named Communities Investment Fund	Tamara Bradley
Named Communities Investment Fund & Equity Advisory Group	Ana Matthews
Low-Income Energy Assistance Legislative Report	Ana Matthews
Rates & Customer Support	Annette Brandon
Next Steps & Close	Tamara Bradley

Reminders

- This meeting is being recorded and will be posted to our Clean Energy website. www.myavista.com/ceta
- Please remember to turn off cameras and mute microphones.
- Utilize the chat box to ask any questions throughout the presentation. We will be summarizing and addressing them after the presentation.
- Live captions located under the three dots in upper right-hand corner of Teams.



Clean Energy Implementation Plan

Background

Clean Energy Transformation Act (CETA)

*Clean Energy Transformation Act (2019) –
“equitable distribution of energy and non-energy benefits and
the reduction of burdens to vulnerable populations and
highly impacted communities...”*



THE SPOKESMAN-REVIEW

Spokane, Washington Est. May 19, 1883



Washington Education Business Idaho Health Marijuana Photos Further Review COVID-19

NEWS > BUSINESS

State regulators approve Avista's clean energy plan

Tue., June 21, 2022



Top stories in Business



BUSINESS

Tesla layoffs violated law with no warning to workers, suit says

State regulators approve Avista's clean energy plan ...

Yellen urges less dependence on other nations for key supplies ...

Oil refineries are making a windfall but keep

CEIP Customer Benefit Indicators



Affordability

- Participation in Company Programs
- Households with High Energy Burden
- Residential Arrears & Disconnects



Energy Security & Resilience

- Energy Availability
- Energy Generation Location



Access to Clean Energy

- Methods/Modes of Outreach & Communication
- Transportation Electrification



Environmental

- Outdoor Air Quality
- Greenhouse Gas Emissions



Community Development

- Named Community Clean Energy
- Investments in Named Communities



Public Health

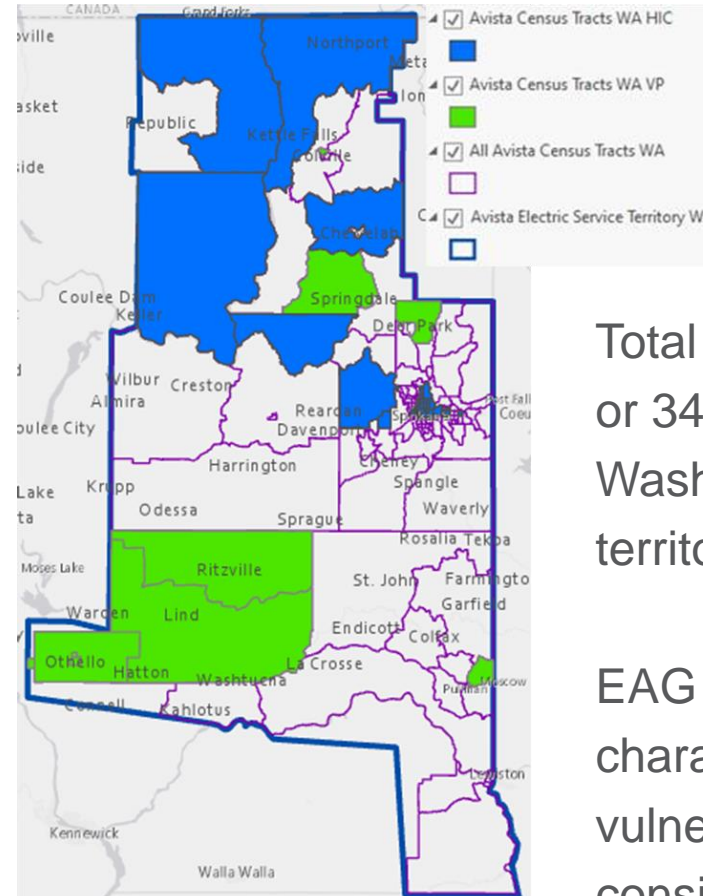
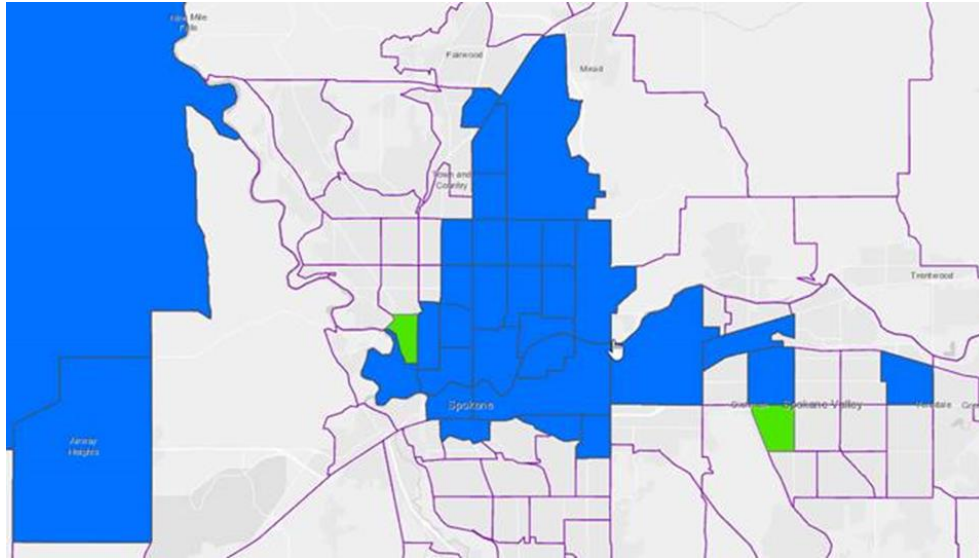
- Employee Diversity
- Supplier Diversity
- Indoor Air Quality

Equity Advisory Group

- Tribal
- Regional Clean Air
- Education/Disabled
- Named Community Resources
- Affordable Housing
- LGBTQIA+
- Named Community School District
- Environmental & Marginalized Population
- Ecology/Environment
- Environmental/Renewable/Youth
- Government Agency/City Library Services
- Adults with Disabilities
- Youth/High School
- Low Income
- Energy Assistance
- BIPOC Community
- Senior Citizens



Highly Impacted Communities and Vulnerable Populations (Named Communities)



- Highly Impacted Communities
 - Designated by DOH based on Environmental Health Disparities Map
 - 36 Census Tracts (25%)
- Vulnerable Populations
 - Socioeconomic and sensitive population areas 9 or higher
 - 12 Census Tracts (9%)

Total represents 48 areas or 34% of total Avista Washington service territory.

EAG identified additional characteristics for vulnerable populations considered as part of CBI development.



Clean Energy Implementation Plan

Named Communities Investment Fund

Named Communities Investment Fund

This Specific Action is dedicated to the equitable distribution of energy and non-energy benefits and reduction in burdens to Named Communities

The Company will limit funding to 1% or approximately \$5.0 million annually.

40% or up to \$2.0 million

- Supplement and support energy efficiency efforts targeted to Named Communities

20% or up to \$1.0 million

- Investments in distribution resiliency efforts for Named Communities

20% or up to \$1.0 million

- Incentives or grants to develop projects by local customers or third parties

10% or up to \$500,000

- Used for newly developed targeted outreach and engagement efforts specifically for Named Communities.

10% or up to \$500,000

- Used for other projects, programs or initiatives specific to Named Communities



Named Communities Investment Fund

Equity Advisory Group



Avista to fund community projects identified by the Equity Advisory Group



Funding: \$500,000 per year



Eligibility: Available to customers (residential and business) within **Named Communities**



Restrictions: Projects must be for either 1) Energy Efficiency related projects or 2) health, safety or repairs that enables an energy efficiency project to occur.

Equity Advisory Group Results

Named Communities Invest Funds Prioritization

Rank	Initiatives
1	Focus efforts on improving energy efficiency (and EE awareness/education) for schools, community centers, and other places where Named Communities spend time
1	Focus efforts on improving energy efficiency for Spokane Tribe partners
2	Improve energy efficiency in multi-family and mobile home communities
3	Increase tree canopy and shade in Named Communities (consider tradeoffs with solar)
3	Increase access to energy efficient products and appliances for Named Communities
4	Increase awareness of and engagement in energy efficiency programs while also meeting whole-house needs through community-based partnerships and referrals to services
5	Set aside funds to match for energy efficiency grant applications for community organizations and tribal partners (could have higher feasibility)
6	Focus efforts on improving energy efficiency for community members without stable housing (consider including with other initiatives)



Clean Energy Implementation Plan

Low-Income Energy Assistance 2023 Legislative Report

Low-Income Energy Assistance 2023 Legislative Report

Section 120 of CETA requires all electric utilities to make energy assistance programs and funding available to low-income customers.

Legislative mandate required Washington Department of Commerce to submit biennial report that:

- *Aggregates statewide summary of energy assistance, energy burden and energy assistance need*
- *Quantifies current expenditures on low-income assistance programs*
- *Evaluates the effectiveness of additional optimal mechanisms for energy assistance*

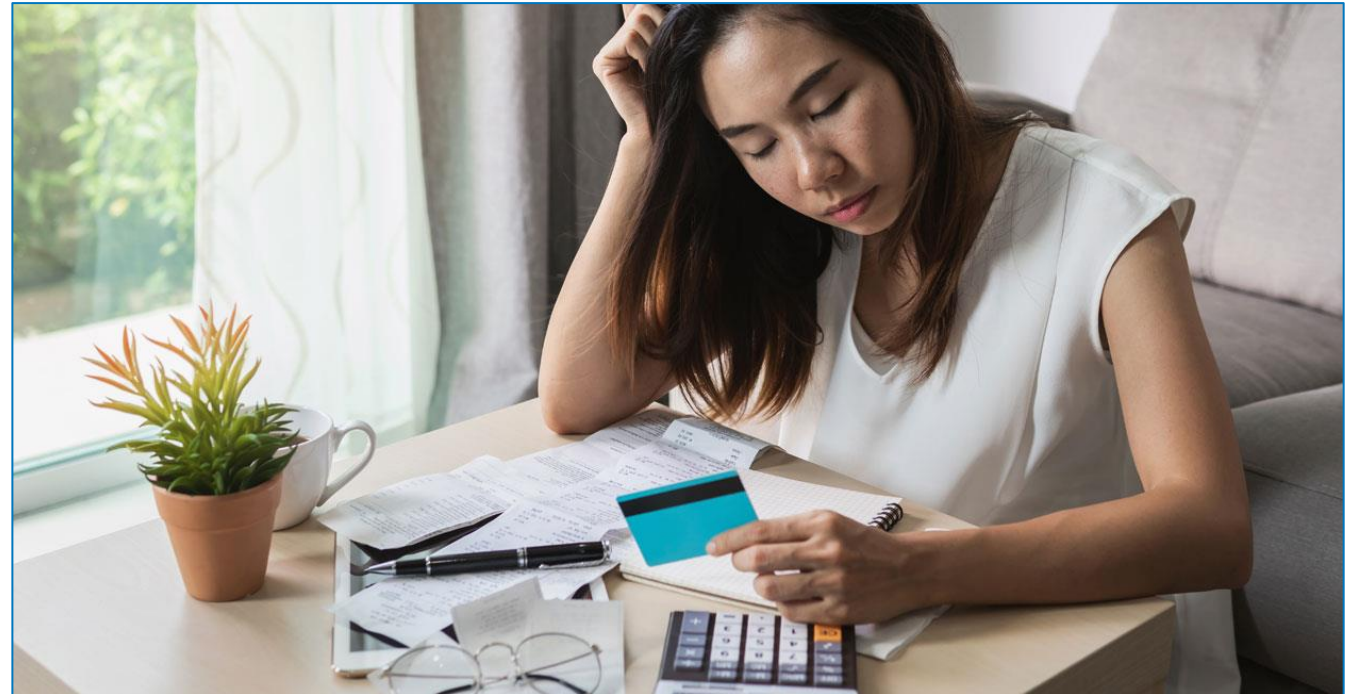
- Investor and Consumer-Owned Utilities
- Energy Assistance
 - Bill assistance
 - Energy Efficiency Programs (i.e., low-income weatherization)
- Increased Income Thresholds for qualification (i.e., 200% Federal Poverty Level or 80% Area Median Income, whichever is higher)

Low-Income Energy Assistance 2023 Legislative Report

Energy Assistance Programs

Key Findings:

- More than 250,000 low-income households (about 25%) are energy burdened (e.g., spend more than 6% of household income on residential energy bills)
- On average these households spend \$844 in excess of 6% of their household income on home energy bills annually.
- Low-income households in many parts of Washington do not have access to program and funding crucial to maintain affordable home energy bills.
- Utility programs serve only a small percentage of low-income households compared to individual state-wide programs such as Supplemental Nutrition Assistance Program (SNAP), that have similar eligibility standards.



Low-Income Energy Assistance 2023 Legislative Report

Energy Assistance Programs

Important Program Design Elements

Availability

- Awareness
- Stigma and Mistrust
- Programs should be free and accessible
- Intimidation about starting the process
- Renters may require targeted outreach

Utility funded programs

- | | |
|---------------------------------|---------------------------------|
| ▪ 2019: \$119M | ▪ 2020: \$117M |
| – \$82M in bill reductions | – \$91M in bill reductions |
| – 194,952 low-income households | – 166,911 low-income households |

2030 & 2050 Funding Levels Assessment

Commerce Biennial Assessment: assessment of previous funding levels for energy assistance compared to funding levels to meet:

- 60% of current energy assistance need or increasing energy assistance by 15% over the amount provided in 2018, whichever is greater.
- 90% of the current energy assistance need by 2050

	2020 funding levels w/o donations: This includes all program costs, not direct benefits to all low-income customers. It is unknown whether these funds reduced burden for customers with an energy burden greater than 6%.	2030 Funding Level Based on Energy Assistance Need (that is, funding levels needed to reduce energy burden in excess of 6% for low-income households in a utility's service territory by 60%)	2050 funding level needed to serve 90% of energy assistance need (that is, funding levels needed to reduce energy burden in excess of 6% for low-income households in a utility's service area by 90%)
Avista	\$15,404,633	\$14,900,000	\$22,300,000

Avista Energy Assistance Portfolio

Changes
Launching October 1

Energy Security	2022	2023
Improve Affordability	Heat Zero to 150% FPL	Bill Discount Zero to the >200% FPL or 80% AMI
	Senior/Disabled Rate Discount 151 to 200% FPL	
	Energy Grant 151 to >200% FPL or 80% AMI	
Keep Services Connected	Arrearage Management Program 51 to 200% FPL	Arrearage Forgiveness Zero to 50 % FPL
	Emergency Share	Arrearage Management Program 51 to 200% FPL
		Emergency Share
Serve More Customers	Agency and Company Outreach	Agency and Company Outreach
	Utility Referral to Agency	Joint Administration: Agency & Utility
		Customer Self-Attestation of Qualification
Enhance Energy Efficiency	Weatherization	Weatherization
	Conservation Education	Low Income Energy Efficiency
		Conservation Education



Rate Adjustment & Customer Support

Proposed Electric Rate Adjustment

Extreme Heat and Cold pushed prices very high in 2022 – 6% increase for electric customers



Spring 2022

Sixth Coldest in 75 Years
Ave. of 4-6 degrees below normal
Water Frozen Behind Dams



Summer 2022

Hottest in 20 years
Average 76.1 Degrees
Water for generation lessened



Winter 2022

Fourth Coldest in 75 Years
Highest use for several utilities
Water Frozen; increased natural gas
Expensive natural gas & electric

How can we help?

Bill Assistance (for income qualified customers)

- Avista Low Income Rate Assistance (LIRAP)
 - Heat Grants
 - Emergency/Hardship Grants
 - Senior/Disabled Rate Discount (WA)
 - Arrearage Management Program
- Project Share
- Hardship grants for unexpected emergencies

Weatherization (for income qualified customers):

- Heating system improvement, etc.

Rebates for energy efficiency improvements

Billing and Payment Options

- Comfort level billing
- Payment arrangements
- Preferred due dates

Avista recognizes that some customers will be adversely affected by this increase.

A portion of this increase may be offset through other programs, such as assistance to alleviate the cost impact.





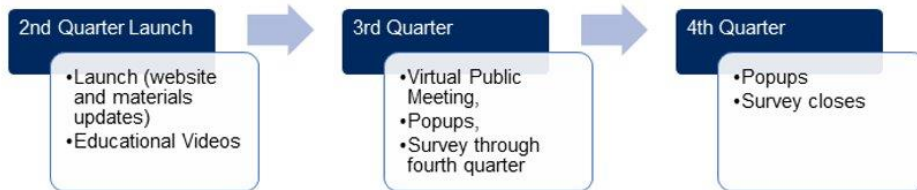
Clean Energy Implementation Plan

Next Steps

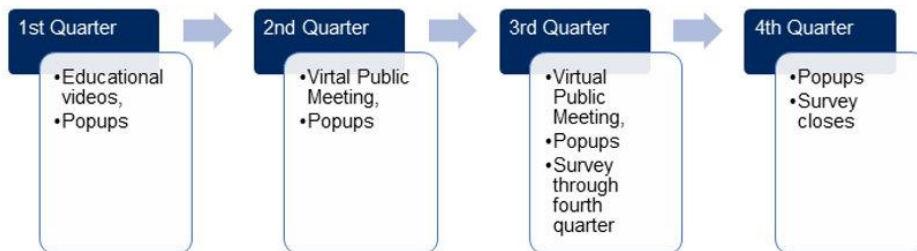
Next Steps

- Continued Public Participation and Customer Engagement

2023 Timeline



2024 Timeline



April 11th, 2023 @ 12:00pm and 5:00pm

June 27th, 2023 @ 12:00pm and 5:00pm

September 26th @ 12:00pm and 5:00 pm

December 12th @ 12:00pm and 5:00pm

Next Steps

- Public Participation Report May 1st, 2023
- Annual Clean Energy Progress Report July 1, 2023
- Biennial CEIP Update November 1, 2023



We want to hear from you

- Website: www.myavista.com/ceta
- Email: CETA@avistacorp.com

Give us a call

Residential customers:

(800) 227-9187

Business customers:

(800) 936-6629

Hearing impaired:

dial 711

Our phone lines are open:

7:00 am - 7:00 pm Monday - Friday

9:00 am - 5:00 pm on Saturday

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Washington's Clean Energy Future

[Ver la versión en español aquí](#)

In 2019, Washington State passed the Clean Energy Transformation Act requiring an electricity supply free of greenhouse gas emissions by 2045. This aligns with Avista's own [clean energy goals](#).

[CETA](#) requires electric utilities to eliminate coal-fired electricity by the end of 2025, use a carbon-neutral supply of electricity by 2030, and source 100 percent of their electricity from renewable or non-carbon-emitting sources by 2045.

There are also provisions to ensure affordability and reliability for all our customers as we undergo this energy transformation.

Rules for implementing CETA were adopted in December 2020 by the Washington State Department of Commerce and Washington Utilities and Transportation Commission.

Avista filed our 10-year Clean Energy Action Plan (CEAP) with the [Integrated Resource Plan \(IRP\)](#) on April 1, 2021 and April 30, 2021, outlining Avista's resource acquisition plan for the next 10 years to meet CETA requirements.

In addition, we filed our Clean Energy Implementation Plan (CEIP) in October 2021 with input from our Equity Advisory Group (EAG) to help guide and lead our equity work. Find out more about both below, as well as opportunities for participation in each Advisory Group, along with contact information.

We will have a public meeting on June 23, 2022, 5-6 p.m. to give an update on the CEIP process. [Here is the Microsoft Teams link to the virtual meeting](#). No need to pre-register. Just click the link when it's time. You don't need to have Teams on your device.

Community involvement is critical to our efforts, and we want to hear from you directly on what benefits you and your community as we transition to a cleaner energy future. Please know this is just the beginning, and we will continue to update you as we move forward.

Avista's Advisory Groups

[View Avista's Advisory Groups \(PDF\)](#)

- Our Commitment
- Working at Avista
- Integrated Resource Planning
- Washington's Clean Energy Future
- About Our Energy Mix
- Our Rates and Tariffs
- FERC Standards of Conduct and Price Reporting
- Celebrate Our Rivers
- Contact Us
- Our Community
- Construction Services
- Smart Meters
- Become a Supplier or Contractor

Want to Participate?

- Website: www.myavista.com/ceta

Avista's Advisory Groups

[View Avista's Advisory Groups \(PDF\)](#)

- + Clean Energy Implementation Plan (CEIP)
- + CEIP Public Meetings
- + Equity Advisory Group
- + Equity Advisory Group Meetings

Advisory Groups

- Energy Assistance Advisory Group (EAAG)
- Equity Advisory Group (EAG)
- Energy Efficiency Advisory Group (EEAG)
- Electric IRP Technical Advisory Committee (TAC)
- Distribution Planning Advisory Group (DPAG)

Thank you

