

Signs of a natural gas leak

Smell We add a sulfur-like, rotten-egg stench so you'll know right away if there is a problem.

Hear Gas can hiss or even roar as it escapes pipes.

See Gas may make bubbles, blow dirt and kill plants when leaking from underground pipes.

Hazards when natural gas is released

- Natural gas mixed with air can be highly flammable and is easily ignited by heat or sparks.
- Natural gas can be ignited when there is a 4% to 15% gas-to-air mixture.
- Gas fires may produce irritating and/or toxic fumes.
- Natural gas is lighter than air and can migrate into enclosed spaces.
- Released gas will displace oxygen and can cause dizziness or even asphyxiation.

For additional information

800-227-9187

myavista.com/safety

publicsafety@avistacorp.com

Avista is committed to safety. For additional information, call or visit us online.

Если Вы хотели бы получить информацию о правилах безопасности на русском языке, пожалуйста звоните по телефону 800-227-9187.

Si desea recibir información en Español acerca de la seguridad, por favor llamar a: 800-227-9187

For assistance in alternative languages please call 800-227-9187.

Avista
1411 East Mission MSC 20
P.O. Box 3727
Spokane, WA 99220-3727



Fence builders! Watch out for buried utility lines.



We just want
you to be safe.

800-227-9187

Before you break ground with a shovel, auger or other equipment, call 811 at least two business days before you dig—it's the law. A utility representative will come locate and mark buried utility lines in your dig zone. (The service is free for Avista residential customers.) Never disturb the ground until you complete these steps:

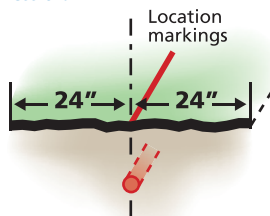
1. Use white paint to mark where you plan to dig.
2. Call 811 and wait for a utility representative to mark facilities owned by utilities. (NOTE: You must hire a private contractor to locate non-utility-owned lines.)
3. Maintain and respect these location marks.
4. Hand dig to expose and determine the exact location before you proceed with excavation (see below).

Reasonable Accuracy Zone

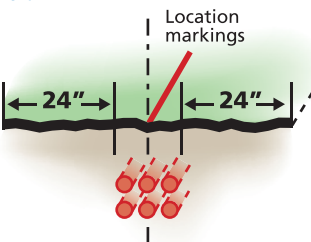
The utility should be found within two feet of either side of the mark, or inside a 4-foot corridor. However, if the line marks indicate the size of the buried utility and is greater than 2" in width, you will need to increase the accuracy zone by that amount.

Hand Dig Within 24"

Small facility
less than 2"



Facility larger
than 2"



Ground Marking Identification

Ground markings are in different colors to indicate the locations and types of utility facilities buried below.

ELECTRIC
GAS-OIL
COMMUNICATION
WATER
SEWER
TEMPORARY SURVEY
RECLAIMED WATER/IRRIGATION
PROPOSED EXCAVATION



General Pipeline Markers are no substitute for 811

Avista's major distribution pipelines for natural gas have aboveground yellow markers along their routes, each displaying a 24-hour emergency response phone number. Please be aware that **THESE YELLOW MARKERS ONLY INDICATE THE GENERAL LOCATION OF BURIED NATURAL GAS LINES** and may not be located above the actual pipelines. You are still required to have pipelines located by calling 811 two business days before you dig.



What to do if you damage a line

- If you hit or nick an electric or natural gas line, immediately notify Avista at **800-227-9187**.
- If you damage a pipeline and gas is escaping, **DO NOT FOLD OVER THE PIPE** to seal the leak. Static charge can ignite the gas. Get a safe-distance away, then call 911 and Avista.

How to respond to a natural gas emergency

- Avoid any action that may create a spark.
- Do NOT start vehicles, switch on/off lights, make calls or hang up phones.
- Evacuate the area on foot in an upwind and uphill direction.
- Alert others to evacuate the area and keep people away.
- Call 911 from a safe distance to report the emergency.
- Call and report the event to Avista.