

AVISTA CORPORATION
dba Avista Utilities

RULE NO. 1

DEFINITIONS

For the purpose of these tariff schedules, the following terms and expressions will have the meanings set forth opposite them:

Air Conditioning: The cooling of air, which may include the cleaning, humidifying or dehumidifying, and purifying of such air.

Alternate Fuel Capabilities: A situation where an alternate fuel may be utilized in a gas fired application.

Applicant: A person who (1) applies for service with the Company or (2) reapplies for service at a new or existing location after service has been discontinued or (3) has not satisfied the requirements of Rule No. 7 or Rule No. 11-M, within the required time period, if either is applicable.

Application: A written request to the Company for gas service or for the installation of gas facilities, as distinguished from an inquiry as to the availability of or charges for, such service or facilities.

Boiler Fuel: Natural gas used as a fuel for the generation of steam, hot water or electricity, including the utilization of gas turbines for the generation of electricity. Residential hot water applications shall not be included in this category.

Branch Service Pipe: A service pipe that is not connected directly to a gas main and has another service pipe as its source of supply.

British Thermal Unit (BTU): The quantity of heat that must be added to one avoirdupois pound of pure water to raise its temperature from 58.5 degrees Fahrenheit to 59.5 degrees Fahrenheit under standard pressure.

Commercial Establishment: An establishment utilized primarily for the purpose of trade or the furnishing of services, including a public or quasipublic institution, or any other establishment not otherwise classified.

Commercial Gas Service: Gas service to a commercial establishment.

Commission: The Public Utility Commission of the State of Oregon.

Commodity Charge: The charge for gas service which is based on either the volume or total heat content of gas delivered.

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April 1, 2008

Issued by Avista Utilities
By Kelly Norwood, Vice President, State & Federal Regulation

AVISTA CORPORATION
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RULE NO. 1 (continued)

DEFINITIONS

Company: AVISTA UTILITIES.

Company's Operating Convenience: The term refers to the utilization, under certain circumstances, of facilities or practices not ordinarily employed which contribute to the overall efficiency of the Company's operations; it does not refer to customer convenience, nor to the use of facilities or adoption of practices required primarily to comply with applicable laws, ordinances, rules or regulations, or similar requirements of public authorities.

Consumer: Applicants for gas service and customers receiving gas service.

Customer: A person who has applied for, been accepted and is currently receiving service. Notwithstanding the status of an applicant, a customer who voluntarily disconnects service and subsequently requests service with the same utility at a new or existing location within 20 days after disconnection retains customer status.

Co-Customer: A person who meets the definition of "Customer" and is jointly responsible with another person for payments for utility service on an account with the utility. If only one of the Co-Customers discontinues service in his/her name, the remaining Co-Customer shall only retain customer status if he/she reapplies for service in his/her own name within 20 days of such discontinuance, provided the Company actually contacts the Co-Customer or mails a written request for an application to the remaining Co-Customer within one business day of the discontinuance.

Customer's Address: The address specified by the applicant or customer to which bills, notices, or other communications are to be mailed or delivered.

Date of Presentation: The date upon which a bill, notice, or other communication is mailed or delivered by the Company to an applicant or customer, or to the customer's address.

Essential Agricultural Use: Any use of natural gas, certified by the Secretary of Agriculture as such under Section 401(c) of the Natural Gas Policy Act of 1978, as defined in CFR 2900 et seq and amendments thereto.

Feedstock Gas: Natural gas used as a raw material for its chemical properties in creating an end product.

Firm Gas Service: Gas service which normally is not subject to interruption or curtailment except as provided for under Rule No. 14.

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RULE NO. 1 (continued)

DEFINITIONS

Gas Service (Service): The supply or availability of gas for use irrespective of whether gas is actually utilized.

General Gas Service: Firm gas service supplied under a schedule not restricted to a specific class of service, a specific type of load, or a specific use.

High Priority Use: Natural gas for use as defined in 281.203(a), Title 18, Code of Federal Regulations.

High Priority and Essential Agricultural Service: Service to a customer for high priority or essential agricultural user who has requested protection from curtailment as contemplated by Section 401 of the NGPA (Public Law 95-621).

Industrial Establishment: An establishment primarily engaged in a process which creates a product or changes materials into another form or product, or which involves the extraction of material from the earth.

Interruptible Gas Service: Gas service which is surplus to firm market requirements and made available under schedules which permit curtailment or cessation of delivery by the Company.

Low-Income: A residential customer or applicant whose eligibility has been verified under OAR 860-021-0180.

Mailed: Any notice or other communication will be considered mailed when it is properly addressed and deposited in any United States Postal Service depository, postage prepaid.

Main Extension: The length of main and its related facilities required to transport gas from the existing facilities to the point of connection with the service pipe.

Meter: The apparatus used for measuring and registering the volume or volumetric flow rate of gas supplied from the Company's facilities.

Multi-Family Dwelling: An apartment building, duplex, court group, or any other group of residential units located upon a single premises, provided each residential unit therein meets the requirements for a residential dwelling unit. Hotels, guest or resort ranches, tourist camps, motels, auto courts, and trailer courts, consisting primarily of guest rooms and/or transient accommodations, are not classed as multi-family dwellings.

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By Patrick Ehrbar, Director, Regulatory Affairs



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AVISTA CORPORATION
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RULE NO. 1 (continued)

DEFINITIONS

Permanent Service: Service which, in the opinion of the Company, is of a permanent and established character. The customer's use of gas may be continuous, intermittent, or seasonal in nature.

Person: Any individual, public institution, private organization or group, operating as a single legal entity.

Plant Protection Gas: Minimum volumes of natural gas required to prevent physical harm to the plant facilities or danger to plant personnel. This includes the protection of such material in process as would otherwise be destroyed, but shall not include deliveries required to maintain plant production.

Point of Delivery: The point where pipes owned, leased, or under license by a customer connect with the Company's pipes notwithstanding the fact that metering may take place at some other point.

Premises: All of the real property and apparatus employed in a single enterprise on an integral parcel of land undivided, excepting in the case of industrial, agricultural, resort enterprises, and public or quasipublic institutions, by a dedicated street, highway or other public thoroughfare or a railway. Automobile parking lots constituting a part of and adjacent to a single enterprise may be separated by an alley from the remainder of the premises served.

Process Gas or Direct-fired Applications: Natural gas for which alternate fuels are not technically feasible, such as in applications requiring precise temperature controls and precise flame characteristics.

Psia: Pound per square inch absolute.

Public Institution: A federal, state or local governmental establishment or enterprise, including but not limited to a school, an office building, a park, or a hospital.

Qualified Medical Professional: A licensed physician, nurse-practitioner, or physician's assistant authorized to diagnose and treat the medical condition described without direct supervision by a physician.

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RULE NO. 1 (continued)

DEFINITIONS

Rate Schedule: One or more tariff sheets setting forth applicability, rates, charges, and conditions for a specific class or type of service in a given area.

Registered Dispute: An unresolved issue between a consumer and the Company that is under investigation by Consumer Services Division, but is not the subject of a formal complaint.

Regulator: A mechanism for controlling gas pressures in the Company's pipeline system.

Residential Dwelling Unit: A group of rooms, such as a house, a flat, or an apartment, which provides complete single-family living facilities in which the occupant normally cooks meals, eats, sleeps, and carries on the household operations incident to domestic life.

Residential Use: Gas service for use on the premises of a residential dwelling unit.

Rules: Tariff sheets which set forth the application of all rates, charges, and service when such applicability is not set forth in and as part of the rate schedule.

Seasonal Customer: A customer who has requested a disconnection of service at the meter, and who subsequently requests that service be re-established at the same address within twelve (12) months after disconnection. (This would not apply to Customers who choose to turn off their heating equipment at their furnace shut-off valve.)

Service: (See Gas Service)

Service Address: Address of premises furnished gas service by the Company.

Service Area: The area in which the Company furnishes gas service or has the privilege or duty to supply gas service or to make it available in accordance with the tariff schedule.

Service Pipe: All piping, tubing, valves, and fittings from and including the connection at the main up to and including the shut-off valve on the riser.

Single Enterprise: A separate business or other individual activity carried on by a customer. The term does not apply to associations of or combinations of customers.

Standard Cubic Foot: 60°F and 14.73 psia.

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RULE NO. 1 (continued)

DEFINITIONS

Stub Service Pipe: A lateral pipe, including valves and fittings, from and including the connection at the main to a dead end near the curb or property line adjoining the street in which the main is located.

Subdivision: An area of land divided into five or more lots or parcels, the boundaries of which are defined by a filed subdivision map, for the purpose of sale or lease.

Tariff Schedules: The entire body of effective tariff sheets and the contents thereof, as listed in the Table of Contents.

Tariff Sheet: An individual sheet of the tariff schedules.

Temporary Service: Service for enterprises or activities which are temporary in character or where it is known in advance that service will be of limited duration. Service which, in the opinion of the Company, is for operations of speculative character or the permanency of which has not been established, also is considered temporary service.

Therm: 100,000 British thermal units. For billing purposes therms will be determined in accordance with Rule No. 2.

Tract: An area for family dwellings which may be identified by a filed subdivision map or as an area in which a group of dwellings may be constructed about the same time, either by a large scale builder or by several builders working on a coordinated basis.

Weekdays: Monday through Friday.

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