



October 1, 2023

Dear Avista Customer:

Avista recently completed our annual evaluation of energy savings, market costs and other considerations associated with our **Commercial Energy Efficiency programs**. This analysis resulted in some changes to incentive amounts and may include measure discontinuations and additions. The new Commercial Incentive Agreements will be made available online just prior to **January 1, 2024** when the changes go into effect. To receive 2023 measures and incentive amounts, measures must be installed and operating; an Avista agreement form, final invoices and other required documentation must be submitted and postmarked to Avista no later than **December 31, 2023**. Any applications submitted prior to this date will not be held and will receive the 2023 program offerings. Any applications submitted after this date will receive the revised 2024 offerings, if applicable.

For measure level updates see attachments under individual programs at <https://www.myavista.com/bizrebates>.

Energy-Smart Loans - Now available for small business building owners in Washington, this program enables customers to finance energy efficiency measures through our partner lender and conveniently make payments on their Avista bill. Projects ranging from \$5,000 to \$75,000 can be financed at a low interest rate. To learn more, please visit us at <https://www.myavista.com/energysmartloans>.

Business Partner Program – Is an outreach program targeting Avista’s Small Business customers and is designed to bring awareness to programs that Avista offers including energy efficiency rebates, bill assistance and usage history. As part of this effort, Avista will work collaboratively with vendors to provide customers with cost estimates associated with energy efficiency improvements. To learn more visit [Small Business Partner Program \(myavista.com\)](https://www.myavista.com/small-business-partner-program), or contact Lorri Kirstein.

Updates regarding Avista’s **Residential Energy Efficiency programs** will be announced in a separate notice. Please contact Michele Drake at Michele.Drake@avistacorp.com or (509) 495-8941 for more information.

Thank you in advance for your support of Avista’s Energy Efficiency programs,

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