



# Equity Advisory Group

*Washington LIRAP Overview  
CEIP Biennial Report  
EAG Coordination 2023-2024*

September 20th & 22nd, 2023

# Introductions & Agenda

Topic	Topic Owner
Welcome & Introductions	Amber Lenhart
Overview of the Meeting: rules and intent	Amber Lenhart
Partner Shares	Amber Lenhart
Washington LIRAP Overview	Kelsey Solberg
CEIP Biennial Report	Tamara Bradley
EAG Coordination	Tamara Bradley
Wrap-up	Amber Lenhart

# Guest Introductions

- Name
  - Pronouns
- Organization



# Today's Meeting

## Equity Lens Session September 2023

### Washington LIRAP



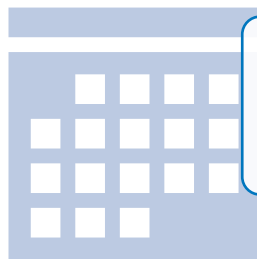
Understand and inform EAG on Washington's energy assistance programs

### CEIP Biennial Report



Discuss Avista's public participation meeting and upcoming CEIP Biennial Report filing

### EAG Coordination



Coordinate scheduling with EAG members for the remainder of the year and into 2024

INCREASING LEVEL OF PUBLIC IMPACT				
INFORM	CONSULT	INVOLVE	COLLABORATE	EMPOWER
<b>Public Participation Goal:</b>	<b>Public Participation Goal:</b>	<b>Public Participation Goal:</b>	<b>Public Participation Goal:</b>	<b>Public Participation Goal:</b>
To provide the public with balanced and objective information to assist them in understanding the problems, alternatives, opportunities and/or solutions.	To obtain public feedback on analysis, alternatives and/or decisions.	To work directly with the public throughout the process to ensure that public concerns and aspirations are consistently understood and considered.	To partner with the public in each aspect of the decision including the development of alternatives and the identification of the preferred solution.	To place final decision-making in the hands of the public.

# Rules for Engagement



- Encouraged to actively participate in discussions
- Each member will be provided time to speak
- Healthy and civil debate is encouraged
- Members should be open to new ideas and concepts
- Respectful of differing opinions
- Collectively the group should strive to align varying options (e.g., identify shared goals for different perspectives)

# Partner Shares

- Upcoming relevant community events or opportunities
- Pressing issues facing our community or a need someone might be able to address
- Challenges your organization is facing (especially around equity)





# Equity Advisory Group

*Washington LIRAP Overview*

Kelsey Solberg

# What is LIRAP?



Avista Utilities' **Low-Income Rate Assistance Program** (LIRAP) collects funding through electric and natural gas tariff surcharges, which are distributed by Community Action Agencies (i.e. SNAP).



LIRAP can help a household avoid having its utilities shut off, reestablish service after a disruption, and/or pay ongoing energy costs.



**PURPOSE:** Reduce Energy Cost Burden and Encourage Self-Sufficiency

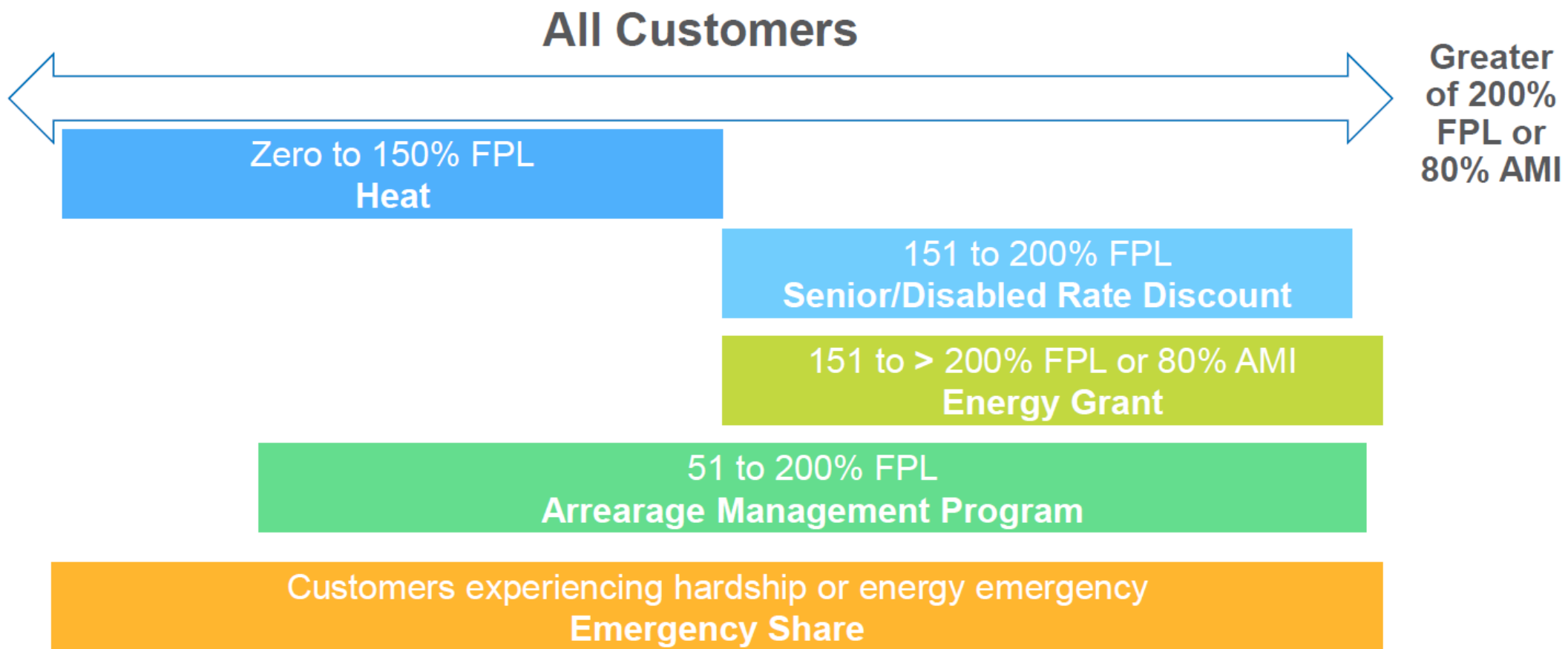


LIRAP Program Year: October 1 – September 30



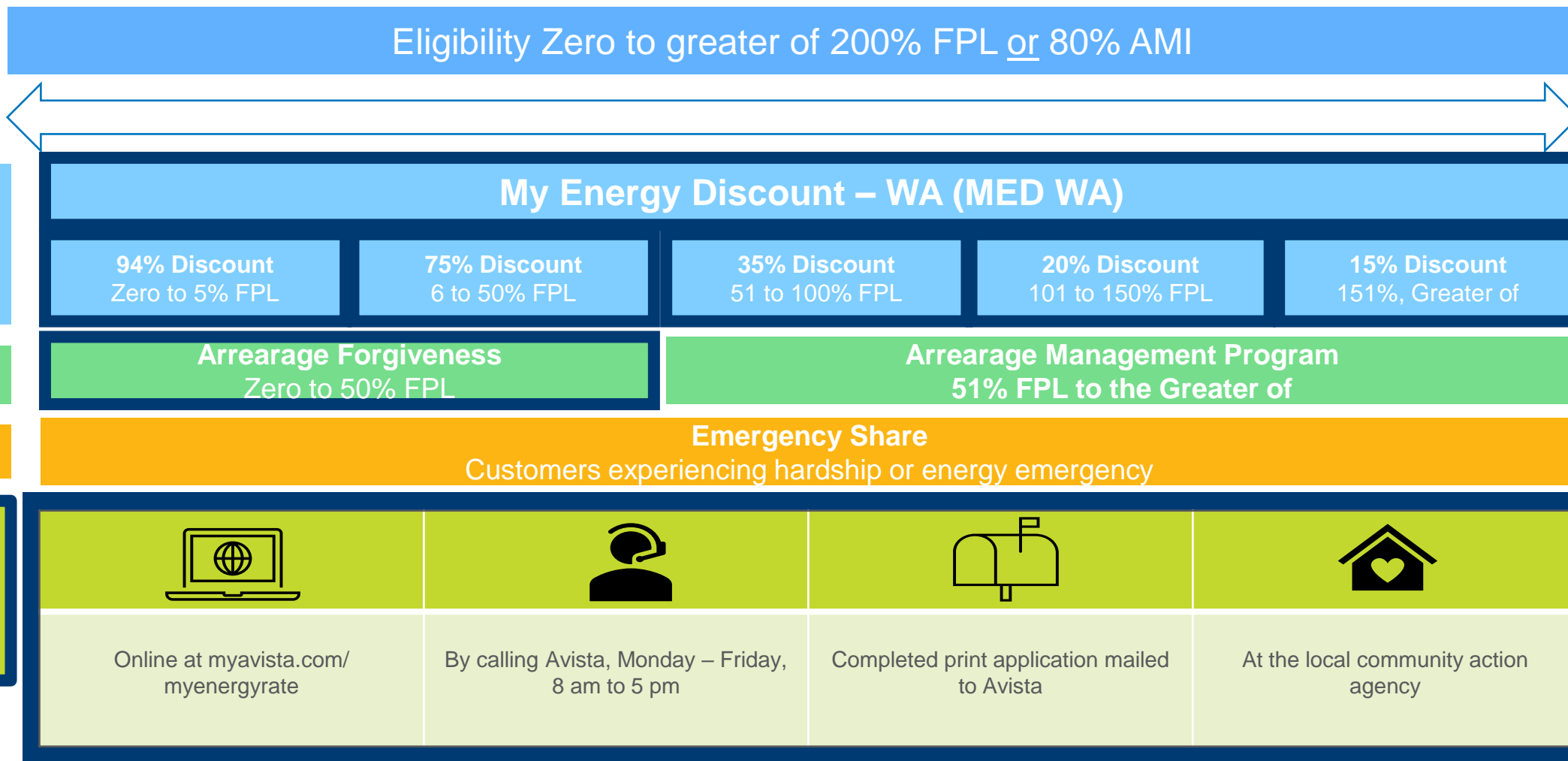


# Washington LIRAP – Current Offerings



# NEW Washington LIRAP

Effective October 1, 2023



FPL = Federal Poverty Level  
AMI = Area Median Income

# NEW Washington LIRAP

Effective October 1, 2023



## Eligibility

- Residential customers, up to the greater of 80% AMI or 200% FPL
- Self-declaration of income

## Administration

- Community Action Agencies (CAAs) and Avista can both enroll customers
- CAAs provide connectedness to other programs (i.e., LIHEAP, water and rental assistance and weatherization)

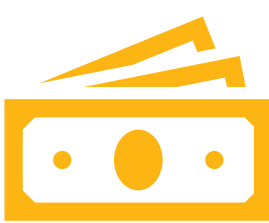
## Other Features

- Automatic Enrollments for those who received energy assistance in the last two years. Percentages will be based off CAA information from previous bill assistance qualification
- Participants can update household information that may result in percentage modification, at their CAA
- Exception for arrearage assistance maximum for customers experiencing extraordinary hardship as approved by Energy Supervisor
- Verification of 6% randomly selected customers

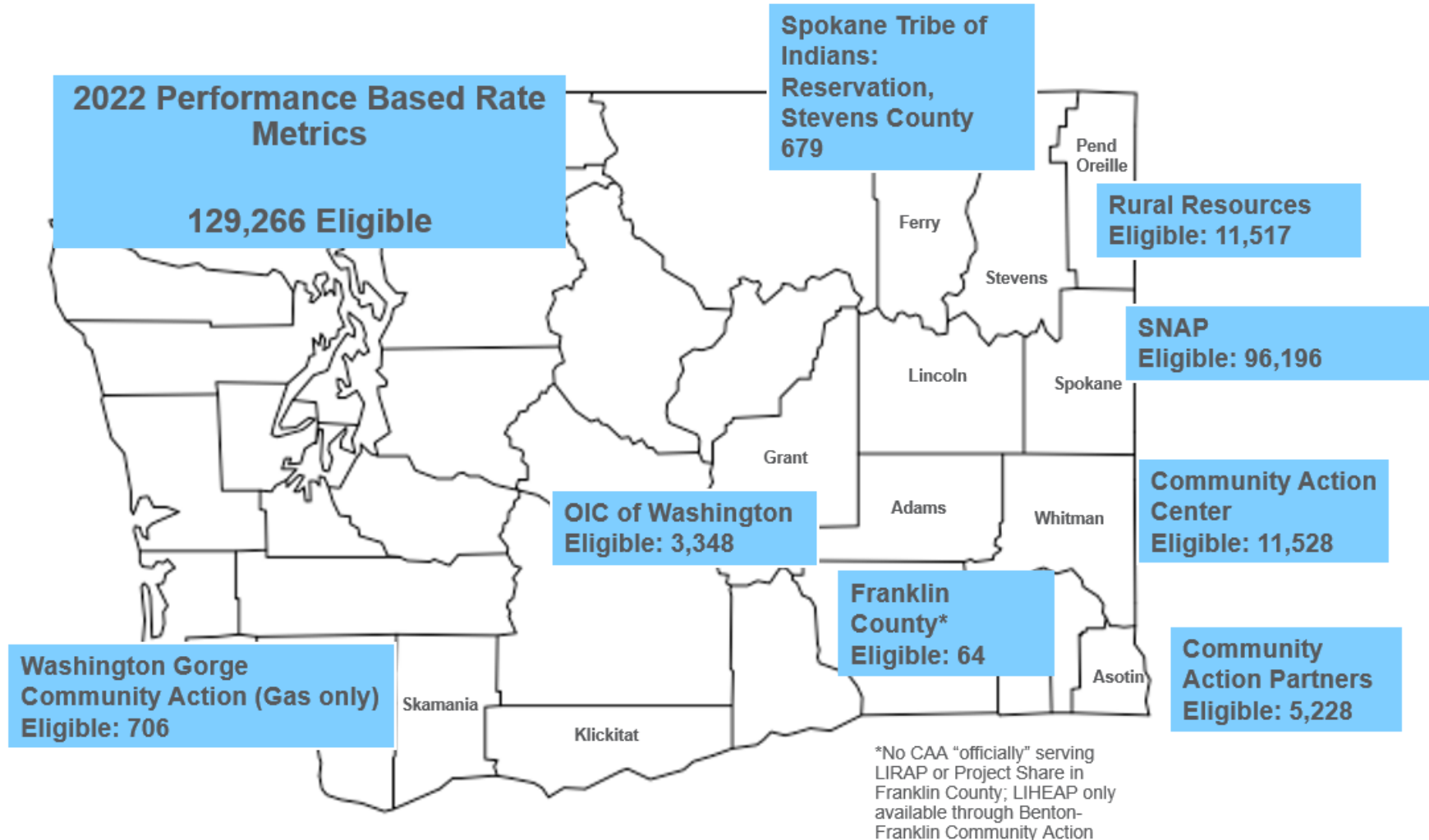
# Washington Income Guidelines

To be income qualified for WA LIRAP programs, My Energy Discount – WA, AMP and/or Arrearage Forgiveness, a customer must self-declare their total gross household income.

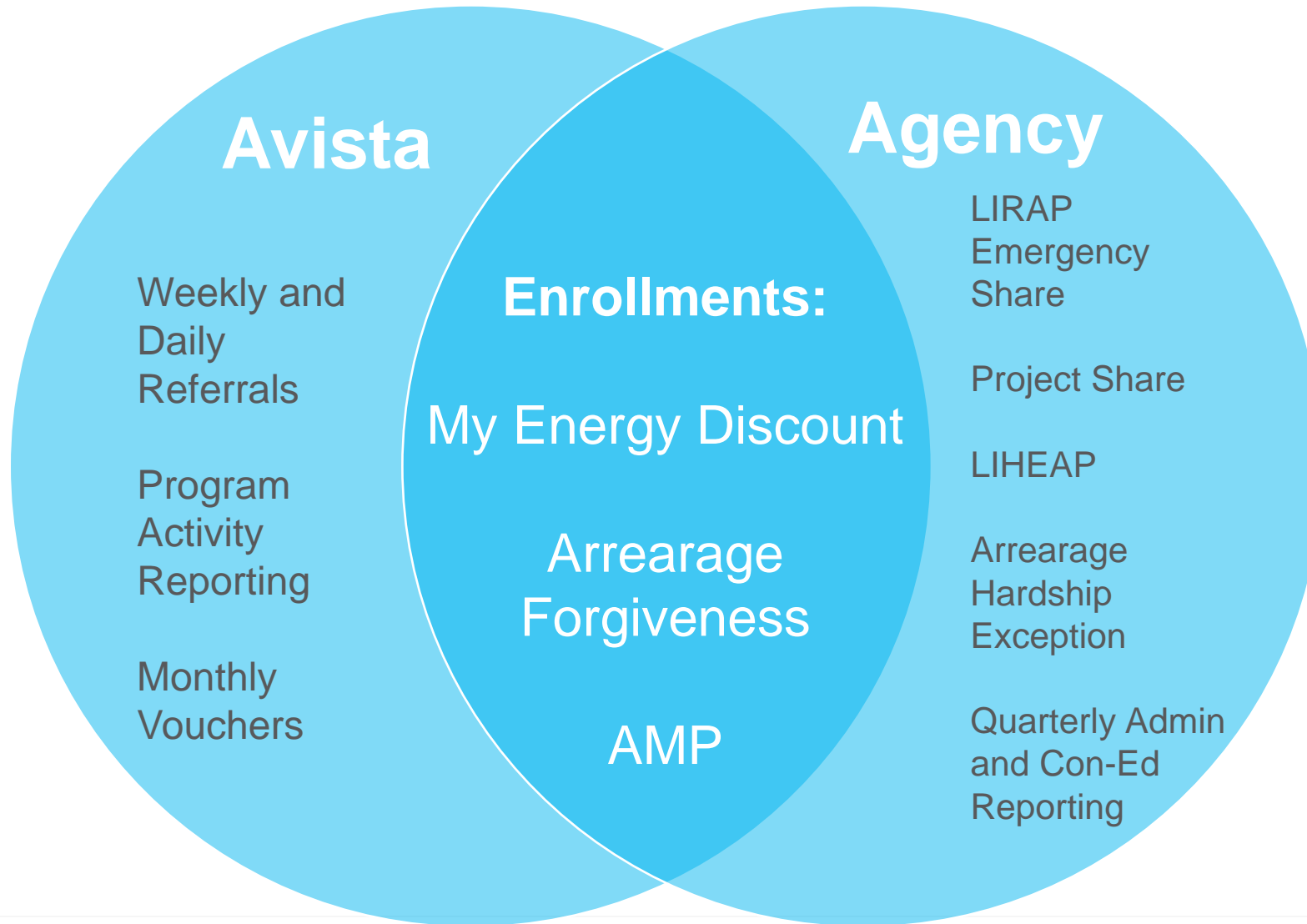
County	Income Reporting	1 Person	2 Person	3 Person	4 Person	5 Person	6 Person	7 Person	8 Person*
Adams	Monthly	\$3,900	\$4,454	\$5,013	\$5,567	\$6,013	\$6,713	\$7,570	\$8,427
	Annual	\$46,800	\$53,450	\$60,150	\$66,800	\$72,150	\$80,560	\$90,840	\$101,120
Asotin	Monthly	\$3,954	\$4,517	\$5,083	\$5,646	\$6,100	\$6,713	\$7,570	\$8,427
	Annual	\$47,450	\$54,200	\$61,000	\$67,750	\$73,200	\$80,560	\$90,840	\$101,120
Ferry	Monthly	\$3,900	\$4,454	\$5,013	\$5,567	\$6,013	\$6,713	\$7,570	\$8,427
	Annual	\$46,800	\$53,450	\$60,150	\$66,800	\$72,150	\$80,560	\$90,840	\$101,120
Franklin	Monthly	\$4,313	\$4,929	\$5,546	\$6,158	\$6,654	\$7,146	\$7,638	\$8,427
	Annual	\$51,750	\$59,150	\$66,550	\$73,900	\$79,850	\$85,750	\$91,650	\$101,120
Grant	Monthly	\$3,938	\$4,500	\$5,063	\$5,621	\$6,071	\$6,713	\$7,570	\$8,427
	Annual	\$47,250	\$54,000	\$60,750	\$67,450	\$72,850	\$80,560	\$90,840	\$101,120
Klickitat	Monthly	\$3,900	\$4,454	\$5,013	\$5,567	\$6,013	\$6,713	\$7,570	\$8,427
	Annual	\$46,800	\$53,450	\$60,150	\$66,800	\$72,150	\$80,560	\$90,840	\$101,120
Lincoln	Monthly	\$3,900	\$4,454	\$5,013	\$5,567	\$6,013	\$6,713	\$7,570	\$8,427
	Annual	\$46,800	\$53,450	\$60,150	\$66,800	\$72,150	\$80,560	\$90,840	\$101,120
Pend Oreille	Monthly	\$3,900	\$4,454	\$5,013	\$5,567	\$6,013	\$6,713	\$7,570	\$8,427
	Annual	\$46,800	\$53,450	\$60,150	\$66,800	\$72,150	\$80,560	\$90,840	\$101,120
Skamania	Monthly	\$5,263	\$6,017	\$6,767	\$7,517	\$8,121	\$8,721	\$9,321	\$9,925
	Annual	\$63,150	\$72,200	\$81,200	\$90,200	\$97,450	\$104,650	\$111,850	\$119,100
Spokane	Monthly	\$4,154	\$4,750	\$5,342	\$5,933	\$6,408	\$6,883	\$7,570	\$8,427
	Annual	\$49,850	\$57,000	\$64,100	\$71,200	\$76,900	\$82,600	\$90,840	\$101,120
Stevens	Monthly	\$3,900	\$4,454	\$5,013	\$5,567	\$6,013	\$6,713	\$7,570	\$8,427
	Annual	\$46,800	\$53,450	\$60,150	\$66,800	\$72,150	\$80,560	\$90,840	\$101,120
Whitman	Monthly	\$3,946	\$4,508	\$5,071	\$5,633	\$6,088	\$6,713	\$7,570	\$8,427
	Annual	\$47,350	\$54,100	\$60,850	\$67,600	\$73,050	\$80,560	\$90,840	\$101,120



# LIRAP Eligibility by Agency Service Area

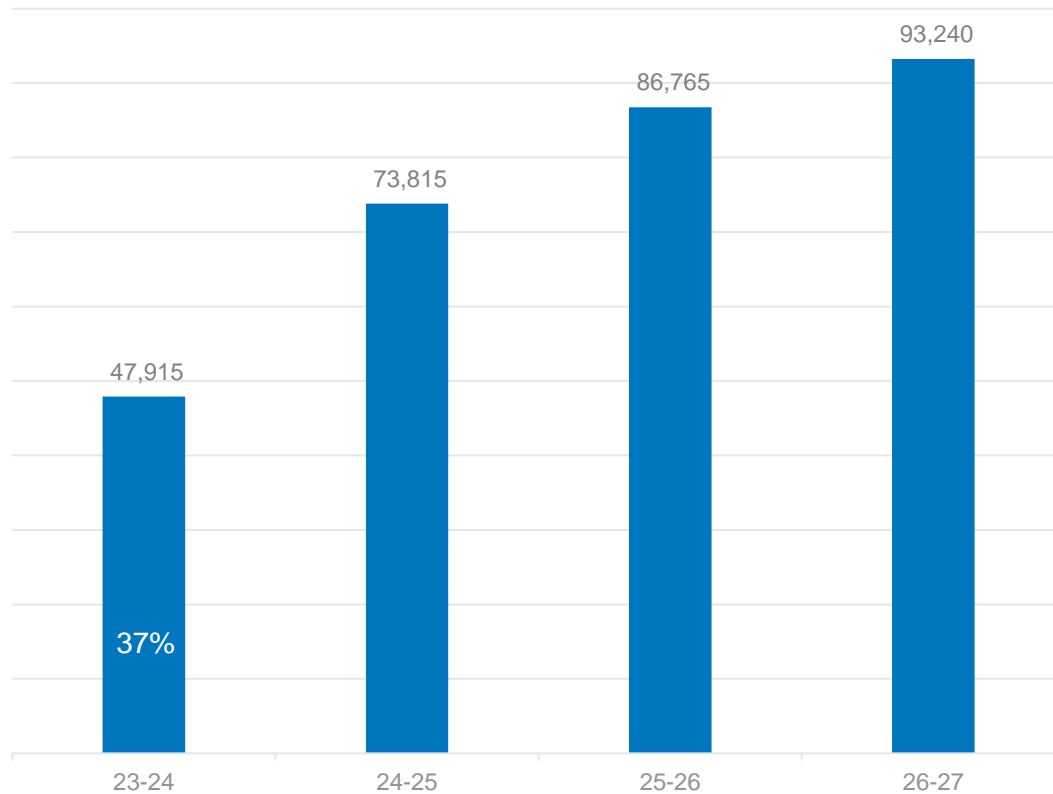


# Washington Joint Administration: October 2023



# Forecasted Impacts of Joint Administration

Forecasted Saturation by Program Year



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Eligible Avista Customers:

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129,266

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Average Saturation (2017-2019):

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20%

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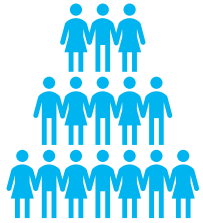
Forecasted Saturation, year one:

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37%

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# Why the Changes?



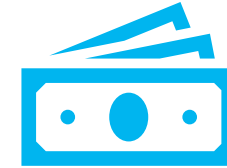
## Customer Impact

Increase participation for eligible customers  
Oregon has tripled the amount of eligible customers enrolled in energy assistance programs since October 2022



## Income Declaration Works

We receive monthly income data from Oregon Housing and Community Services regarding the verified income of customers receiving LIHEAP assistance. See table for data on accuracy of self-declared income:



## Supports Financial Stability

Customers now receive a monthly discount on their bill instead of a once-annual cash grant, promoting financial planning and creating consistency  
AMP promotes regular, on-time payments and payment of debt

OHCS Findings	
Customer is receiving smaller discount than is eligible for	36%
Customer receiving larger discount than is eligible for	6%
Declared income matches actual	58%



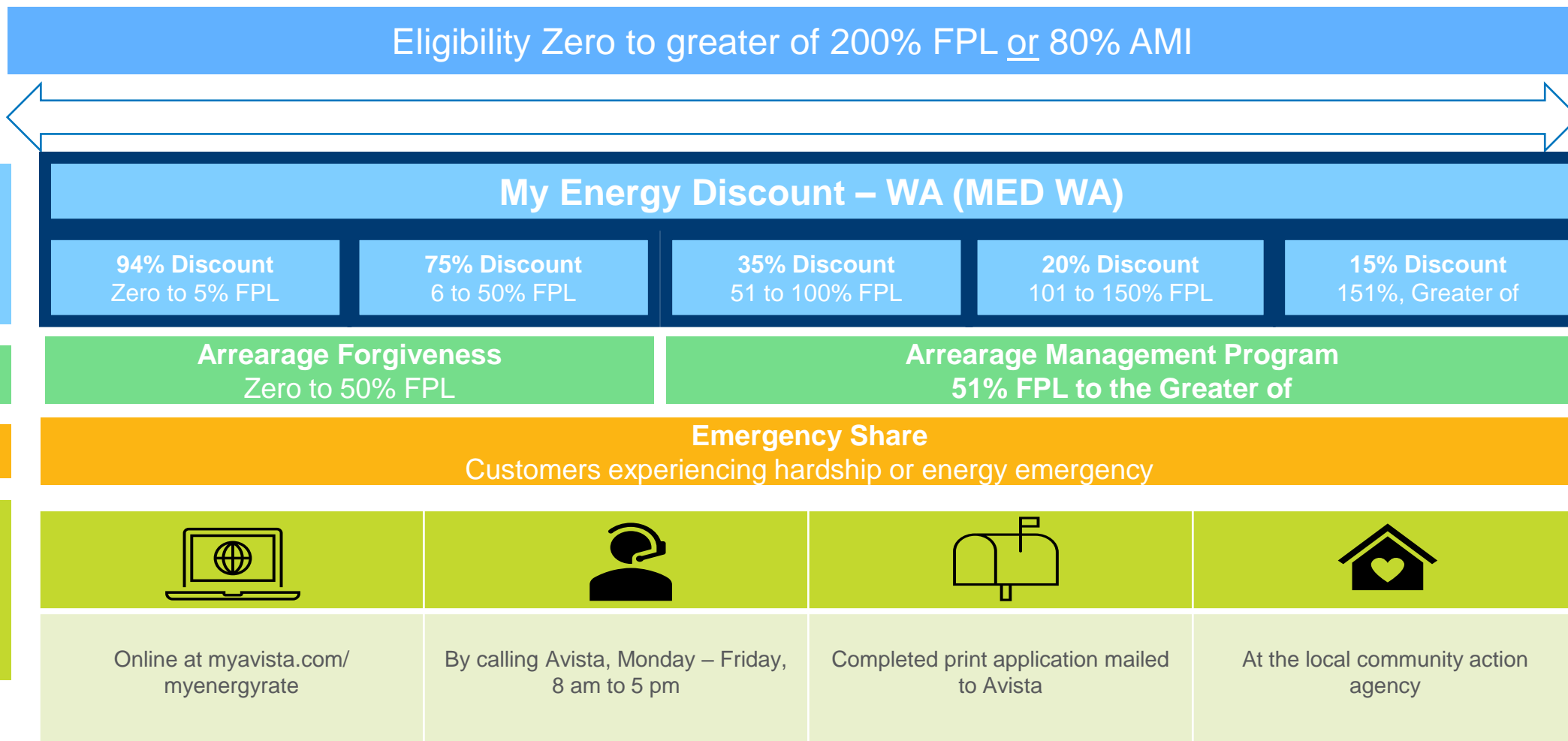


# My Energy Discount - WA

*A Personalized Monthly Bill Discount*

# NEW Washington LIRAP

Effective October 1, 2023



FPL = Federal Poverty Level  
AMI = Area Median Income

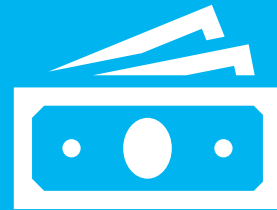


# Program Eligibility

*My Energy Discount - WA*



WA residential customer (main or co-tenant) with gas and/or electric service



Self-declared household gross income is less than 80% AMI *or* 200% FPL



Agreement with the terms & conditions

# Program Features

## *My Energy Discount - WA*



Discounts are based on self-declared monthly or annual income



Jointly administered between Avista and agencies



Customers who have received assistance in the last two years will be auto-enrolled on October 1<sup>st</sup>



No paperwork required



Participants remain eligible for other helpful programs through their local agencies, as well as other energy assistance



6% of enrolled customers will be randomly selected to verify their income through their CAA

# Example: Average Annual Benefits <50% FPL, 75% Discount

	Electric Customer	Gas Customer	Dual Fuel Customer
Average Annual Costs (utilization and costs)	\$1,149	\$792	\$1,639
Basic Charge	\$108	\$114	\$222
Total Bill	\$1,257	\$906	\$1,854
Tax on gross amount (Spokane City tax 6.38%)	\$80	\$58	\$118
Average LIHEAP Benefit (federal program)	\$575	\$431	\$512
Balance after LIHEAP Benefit	\$762	\$533	\$1,460
LIRAP Bill Discount (Avista tariff)	\$572	\$400	\$1,095
Customer Annual Costs	<b>\$190</b>	<b>\$133</b>	<b>\$365</b>

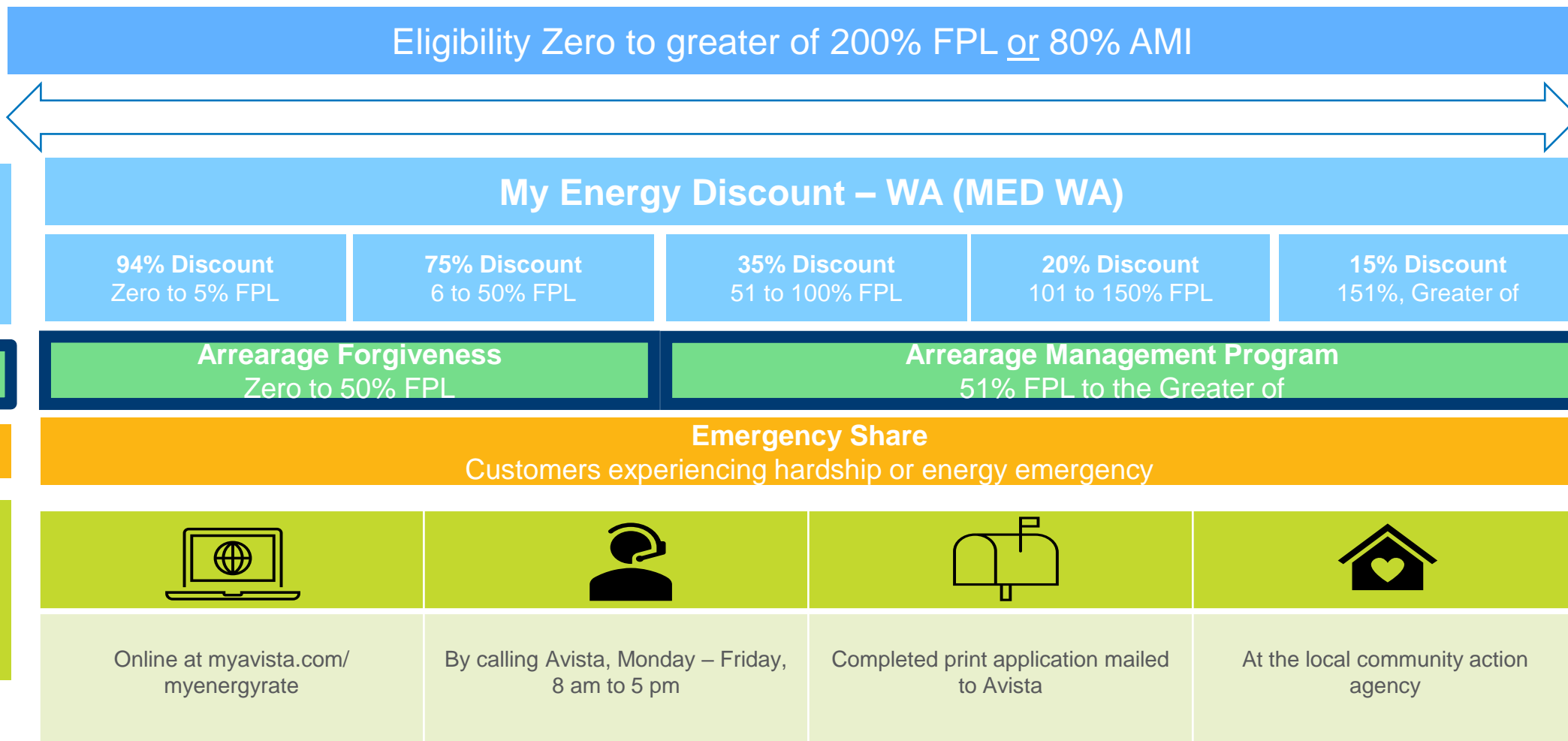


# Arrearage Assistance Programs

*Addressing Past-Due Balances*

# NEW Washington LIRAP

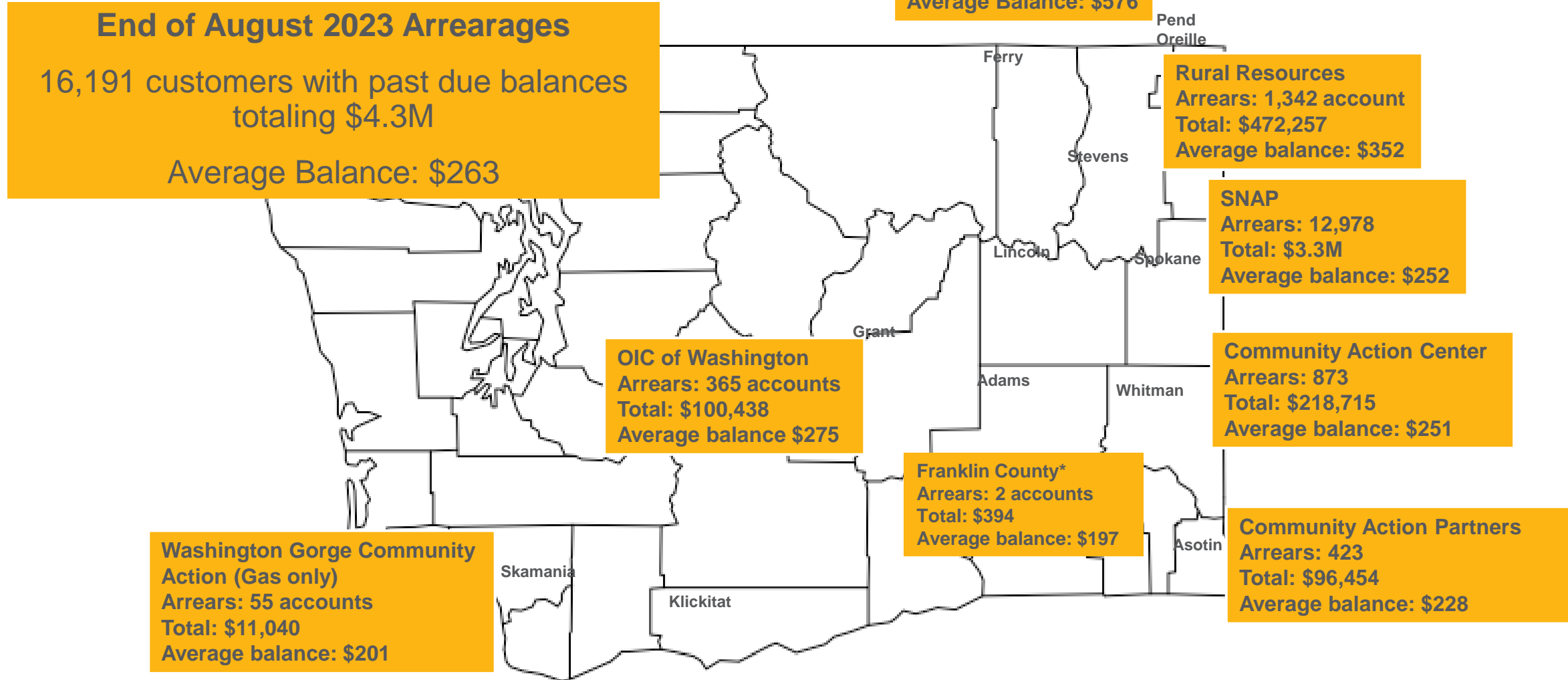
Effective October 1, 2023



FPL = Federal Poverty Level  
AMI = Area Median Income



# Arrearages by Agency Service Area



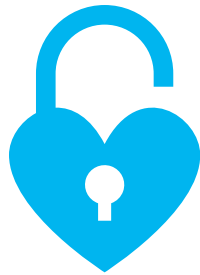


# Assistance with Past-Due Balances

Avista's LIRAP arrearage assistance is comprised of two unique programs

Each program has distinct eligibility criteria and benefit amounts, and are intended to provide relief for income-qualified, residential customers who have unmanageable past-due balances (arrears) on their bills.

**IMPORTANT:** All forms of available energy assistance should be exhausted before enrolling in either of these programs. This allows the customer to have the benefit available when they need it most.



**Arrearage Forgiveness  
Program (AFP)**



**Arrearage Management  
Program (AMP)**

# Addressing Past Due Balances

## Arrearage Forgiveness Program (AFP)

A one-time credit applied to a qualifying customer's account that helps them get back to a place where they can manage their arrears and afford their monthly bill. This benefit can be used to reconnect service.

### Washington AFP

0-50% FPL

**\$2,500 maximum per lifetime of account.**

A \$5,000 maximum is permitted only in extreme extenuating circumstances and must be authorized by an Energy Supervisor at a CAA.

Balances above maximum are the customer's responsibility and will be subject to normal collections processes.

BASE, CARES, or Agency can enroll customers

Can be applied at the time of enrollment on My Energy Discount or later if needed

If this benefit is utilized in addition to LIHEAP Crisis and/or Project Share, it is recommended those benefits are applied toward the arrearage balance prior to awarding the Arrearage Forgiveness benefit.

# Addressing Past Due Balances

## Arrearage Management Program (AMP)

A collaborative payment plan where over the course of 12 months, eligible customers pay 10% of their total past due balance and Avista covers the remaining 90%. Customers on AMP stay on top of their new monthly charges, while chipping away at their past due balance. **This program is designed to encourage regular payment behavior.**

### Washington AMP

51% FPL to the greater of 200% FPL or 80% AMI

\$2,500 maximum. **Allowed twice every seven (7) years.**

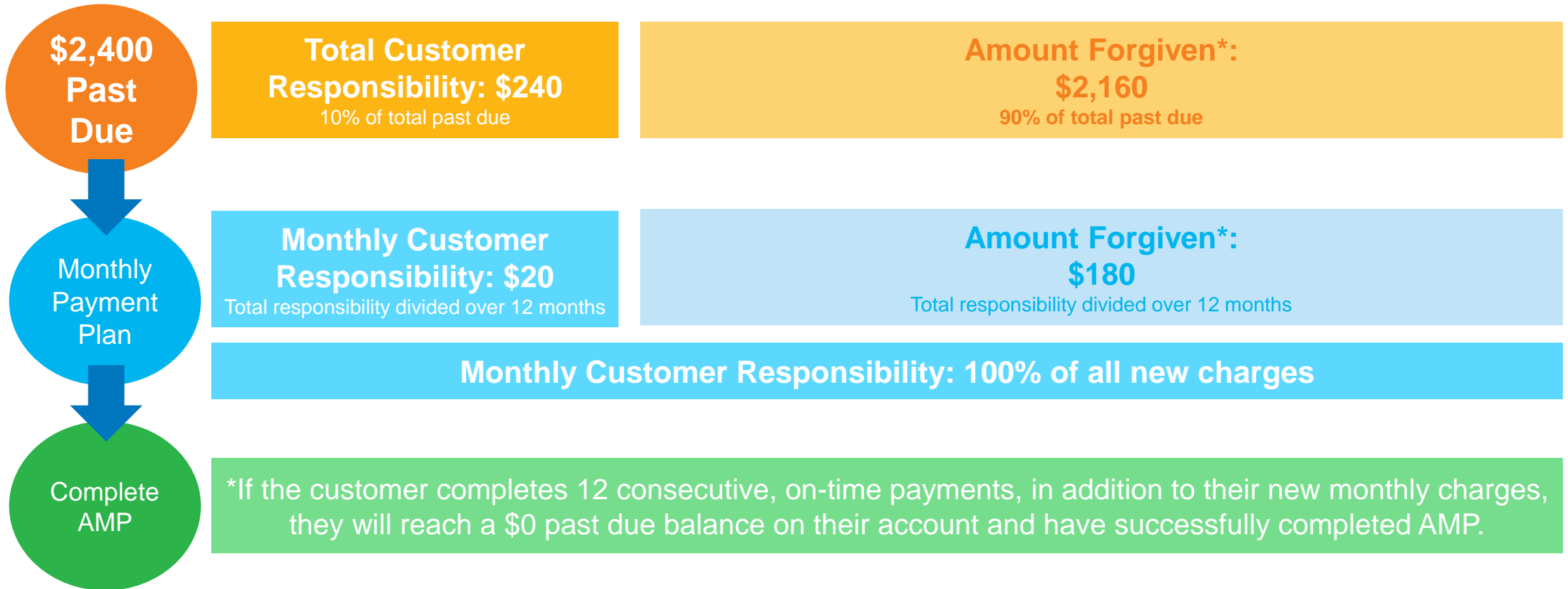
A \$5,000 maximum is permitted only in extreme extenuating circumstances and must be authorized by an Energy Supervisor at a CAA.

If balance exceeds the maximum then customer is required to pay balance down to \$2,500 before enrolling.

BASE, CARES, or Agency can enroll customers

Can be applied at the time of enrollment on My Energy Discount or later if needed

# How AMP Works



# Addressing Past Due Balances

Side-by-side Comparison

	Arrearage Forgiveness Program (AFP)	Arrearage Management Program (AMP)
Qualifying Income	0-50% FPL	51% FPL to the greater of 200% FPL or 80% AMI
Frequency of Access to Benefit	\$2,500 maximum <b>per lifetime of account</b> . A \$5,000 maximum is permitted only in extreme extenuating circumstances and must be authorized by an Energy Supervisor at a CAA.	\$2,500 maximum. <b>Allowed twice every seven (7) years.</b> A \$5,000 maximum is permitted only in extreme extenuating circumstances and must be authorized by an Energy Supervisor at a CAA.
Arrearage Balance Parameters	Balances above maximum are the customer's responsibility and will be subject to normal collections processes.	If balance exceeds the maximum then customer is required to pay balance down to \$2,500 before enrolling.
Enrollment Options	BASE, CARES, or Agency can enroll customers	
When Benefit Applies	Can be applied at the time of enrollment on My Energy Discount or later if needed	



# Applying for LIRAP

*Who, what, where & how*

# Application Elements

*My Energy Discount - WA*

## Required Information for Enrollment

- Avista Account Holder or Co-tenant
- Number of individuals residing in the household
- Monthly or Annual Gross Income before deductions (same as LIHEAP)
- Agree to the Terms & Conditions
- Completed by an individual who is designated as financially responsible for the Avista account.

## Optional Information

- Demographics



# Ways to Apply

*My Energy Discount - WA*



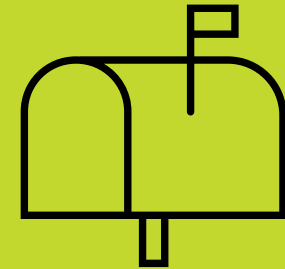
Online at  
[myavista.com/  
myenergydiscount](https://myavista.com/myenergydiscount)



By calling  
Avista, Monday  
– Friday,  
8 am to 5 pm



At the local  
community  
action agency



By mail to Avista



# Customer Application on Web

My Energy Discount - WA



The screenshot displays the Avista website's main interface. At the top, a blue navigation bar features the Avista logo on the left and a search bar on the right. Below the logo, a horizontal menu lists: Your Account, Save Energy, Safety, Outages, About Us, and Contact Us. The main content area is a large banner image of a man with glasses and a beard using a laptop. Overlaid on this image is a 'Sign in' form with the following elements:

- Sign in** header
- Email address: (Forgot email?) with an input field
- Password: (Forgot password?) with an input field and a 'Show' link
- Remember Me\*
- \*If you are on a public computer, please do not select 'Remember Me'.
- First time user? [Register account](#)
- Submit** button

Below the banner is a horizontal bar with five service icons and labels: 'Pay your bill' (bill icon), 'Move in / move out' (truck icon), 'Report an outage' (lightning bolt icon), 'Report a gas leak' (flame icon), and 'New customer?' (person with plus icon). At the bottom of the page, there are three small images: two people kayaking on a lake, two children looking at a fan, and a utility worker using a hedge trimmer. A language selector in the bottom right corner shows 'English' with a right-pointing arrow.

# Customer Application Via Phone

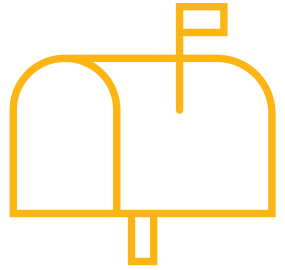
*My Energy Discount - WA*



- Avista anticipates a significant impact to call volume through the call center.
- A team of 10 CSRs are being trained as Bill Assistance Support and Enrollment Specialists (BASE).
- CARES will back up the BASE team when call volumes are high and will continue to be your subject matter experts and main point of contact.



# Customer Application via Mail



## My Energy Discount – Washington

Apply for Avista's personalized monthly discount today.

To see if you qualify, simply share the number of people in your household and your total household income. By signing the customer agreement, you are certifying the accuracy of this information. If you qualify, you will begin seeing a monthly discount on your bill for the next two years!

Note that some customers will be randomly selected to verify their income. If selected, you will have three (3) months from the date of notice to complete the verification process or be removed from the program.

### CUSTOMER INFORMATION

FIRST NAME \_\_\_\_\_ LAST NAME \_\_\_\_\_  
(As it appears on your Avista bill.)

AVISTA ACCOUNT NUMBER \_\_\_\_\_

EMAIL ADDRESS \_\_\_\_\_

(By providing your email address, you authorize Avista to send you information regarding your Avista account.)

DAYTIME PHONE NUMBER \_\_\_\_\_

ADDRESS WHERE YOU RECEIVE SERVICE (Do not use PO Box.) \_\_\_\_\_

CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP \_\_\_\_\_

PREFERRED METHOD OF COMMUNICATION?  MAIL  EMAIL  PHONE

### HOUSEHOLD INFORMATION

HOW MANY PEOPLE RESIDE IN YOUR HOUSEHOLD? \_\_\_\_\_

HOUSEHOLD INCOME Please add up all the income from every household member, before taxes and deductions. Select either monthly or annual income and indicate the amount in the space below:

MONTHLY INCOME \_\_\_\_\_  ANNUAL INCOME \_\_\_\_\_

HOW MUCH OF THIS INCOME WAS FROM EMPLOYMENT? \_\_\_\_\_

IS YOUR HOUSEHOLD SUPPORTED ENTIRELY BY A FIXED INCOME FROM ANY OF THE FOLLOWING SOURCES: SSI, SSID, PENSION, VETERANS PAY, OR OTHER PRIVATE DISABILITY INCOME?  Yes  No

HOUSING  Own/Buy  Rent

FUEL/HEAT SOURCE  Electric  Natural Gas  Other  Don't Know

### DEMOGRAPHICS

To create a program that best serves our customers, the following optional demographic information would be appreciated. This voluntary information will be anonymous and will not impact your ability to receive assistance. Please select the boxes that best describe you as a participant in the My Energy Discount – Washington program:

EDUCATION  0-8 Grade  9-12 Non-High School Graduate  High School Graduate/GED  12+ Some Post-Secondary  2-4 Year College Graduate

DO YOU IDENTIFY AS A PERSON WITH A DISABILITY OR OTHER LONG-TERM CHRONIC CONDITION?  Yes  No

MILITARY VETERAN  Yes  No

SENIOR OVER 60  Yes  No

RACE  American Indian or Alaskan Native  Asian  Black or African American  Native Hawaiian or other Pacific Islander  White  Multi-Race  Other

ETHNICITY  Hispanic or Latino  Yes  No

PREFERRED LANGUAGE  English  Spanish  Other (please note) \_\_\_\_\_

HOW DID YOU HEAR ABOUT AVISTA'S MY ENERGY BILL DISCOUNT PROGRAM?

Local Community Agency (agency name) \_\_\_\_\_

Avista  Family/Friend  Other (please note) \_\_\_\_\_

WOULD YOU LIKE TO BE CONTACTED FOR ADDITIONAL HELP WITH PAST DUE BALANCES?

Yes  No

WHAT OTHER TYPES OF ASSISTANCE WOULD YOU LIKE TO LEARN ABOUT FROM YOUR LOCAL COMMUNITY ACTION AGENCY?

Food  Housing  Other Utilities  Weatherization  Financial Education

(continued on reverse side)



Scan for more information.



## Please send completed application to:

Avista  
Lobby Rep, MSC-34  
PO Box 3727  
Spokane, WA 99220-3727

You can also apply by calling Avista customer service at (800) 227-9187 Monday - Friday, 7 am to 7 pm, and Saturday from 9 am to 5 pm. You can also schedule an appointment with your local community action agency (see chart below) to complete the full enrollment application, as well as receive information on additional forms of assistance.

Agency	Contact Information	Service Area
Community Action Partnership (CAP)	(208) 746-3351	Asotin County
Opportunities Industrialization Center (OIC) of Washington	(509) 765-9206	Adams, Franklin and Grant Counties
Rural Resources - Community Action	(509) 685-6000	Stevens, Ferry, Lincoln & Pend Oreille Counties
Spokane Neighborhood Action Partners (SNAP)	(509) 456-SNAP (7627)	Spokane County
Community Action Center (CAC)	(509) 334-9147	Whitman County
Washington Gorge Action Programs (WGAP)	(509) 493-2662 or (800) 755-1192	Klickitat and Skamania Counties
Spokane Tribe of Indians, Health & Human Services	(509) 606-2018	Spokane Tribe

### Customer Agreement:

By signing these terms and conditions, I certify that the information I have provided in this application is true and correct.

I certify that I am the Avista account holder or co-tenant of my household who is financially responsible for the Avista account. I further acknowledge that I have read and understand the contents of this application.

I also agree to the following terms and conditions for receiving Avista's My Energy Discount – Washington:

- I understand that I must declare my income and number of household members to determine my eligibility for Avista's My Energy Discount program.
- I agree and acknowledge that I may be required to verify my eligibility based on my declaration.
- I will notify my local community action agency if there is a change in household income and/or number of individuals living in my household while I am enrolled in the program.
- I understand that by updating my household information with my local community action agency, my discount amount may be changed to reflect my household situation.
- Beyond any changes in my household income and/or number of individuals living in my household, I understand I will need to requalify for the bill discount to maintain the discount of the original enrollment period.
- I understand that my information will be shared with my local community action agency to refer me for other Avista assistance programs, such as weatherization and bill assistance.
- I authorize Avista to share my information with my local community action agency.

Signed: \_\_\_\_\_

Date: \_\_\_\_\_

## Washington Income Guidelines:

Total Gross household income is before any deductions or taxes. It includes all revenues from all people living in the home, including but not limited to wages, salaries, spousal and child support payments, public assistance payments, Social Security and pensions, housing and military subsidies, rental income, income from self-employment, and all employment-related, non-cash income.

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Klickitat	Monthly	\$3,900	\$4,454	\$5,013	\$5,567	\$6,013	\$6,713	\$7,570	\$8,427
	Annual	\$46,800	\$53,450	\$60,150	\$66,800	\$72,150	\$80,560	\$90,840	\$101,120
Lincoln	Monthly	\$3,900	\$4,454	\$5,013	\$5,567	\$6,013	\$6,713	\$7,570	\$8,427
	Annual	\$46,800	\$53,450	\$60,150	\$66,800	\$72,150	\$80,560	\$90,840	\$101,120
Pend Oreille	Monthly	\$3,900	\$4,454	\$5,013	\$5,567	\$6,013	\$6,713	\$7,570	\$8,427
	Annual	\$46,800	\$53,450	\$60,150	\$66,800	\$72,150	\$80,560	\$90,840	\$101,120
Skamania	Monthly	\$5,263	\$6,017	\$6,767	\$7,517	\$8,121	\$8,721	\$9,321	\$9,925
	Annual	\$63,150	\$72,200	\$81,200	\$90,200	\$97,450	\$104,650	\$111,850	\$119,100
Spokane	Monthly	\$4,154	\$4,750	\$5,342	\$5,933	\$6,408	\$6,883	\$7,570	\$8,427
	Annual	\$49,850	\$57,000	\$64,100	\$71,200	\$76,900	\$82,600	\$90,840	\$101,120
Stevens	Monthly	\$3,900	\$4,454	\$5,013	\$5,567	\$6,013	\$6,713	\$7,570	\$8,427
	Annual	\$46,800	\$53,450	\$60,150	\$66,800	\$72,150	\$80,560	\$90,840	\$101,120
Whitman	Monthly	\$3,946	\$4,508	\$5,071	\$5,633	\$6,088	\$6,713	\$7,570	\$8,427
	Annual	\$47,350	\$54,100	\$60,850	\$67,600	\$73,050	\$80,560	\$90,840	\$101,120

\*These call us at (800) 227-9187 if you have more than 8 people in your household. Income amounts effective 10/1/23 - 9/30/24



# Marketing & Outreach

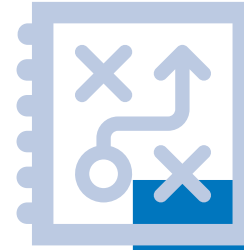
*How we are spreading the word*

# Marketing & Outreach



## Purpose & Goals

- Generate program awareness
- Support accessible engagement and participation
- Expand the avenues for access to energy assistance
- Support community action agencies (CAAs) and community-based organizations (CBOs) with collaborative effort to connect low-income customers to services and programs to reduce energy burden



## Strategy & Tactics

- Broad approach
- Utilize targeted demographic placements
- Multi-channel outreach
- Multi-lingual
- 6th – 7th grade reading level
- Seek feedback and adjust accordingly
- Equip CAAs with program toolkit
- Partner with CBOs and other agencies to reach as many eligible customers as possible



# Equity Advisory Group

*CEIP Biennial Report*

Tamara Bradley

# CEIP Biennial Report Agenda

Topic	Speaker
Introduction   Welcome	Tamara Bradley, Manager of Social Impact
Energy Supply Specific Actions	James Gall, Manager of Integrated Resource Planning
Customer Benefit Indicators	Tamara Bradley, Manager of Social Impact Kelsey Solberg, Community Outreach Program Manager
Energy Efficiency & Demand Response Specific Actions	Meghan Pinch, Manager, Energy Efficiency Program Managers  Renee Zimmerman, Energy Efficiency Program Manager
Named Communities Investment Fund	Kristine Meyer, Avista Foundation Executive Director Ana Matthews, Senior Energy Efficiency Program Manager
Public Participation	Tamara Bradley, Manager of Social Impact
Conditions	Tamara Bradley, Manager of Social Impact



# Equity Advisory Group

*EAG Coordination*

Tamara Bradley



# EAG Coordination

## 2023

- Should we keep the 2 meeting sessions for the remaining year?
- Would you like a holiday month off?

## 2024

- Offer 1 or 2 monthly sessions?
- What days of the week work best
- What time?
- Would you like the presentation sent out before the meetings vs. just posted online?



# Next Meeting | Support Team

October 18th

- 4:30 – 6:00 pm

October 20th

- 7:30 – 9:00 am

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# Thank You

